



Tri-Cities IT Inc.

Robocall Mitigation Plan

1. Robocalls of ANY kind are strictly prohibited on Tri-Cities IT networks and will result in immediate termination of any client using them.
2. Tri-Cities IT works closely with their clients to ensure that all customers are well within all robocall regulation, all services are setup by Tri-Cities IT and all clients are trained on the VOIP software to ensure proper use of the systems.
3. Tri-Cities IT will cooperate fully with any FCC investigation if any clients are suspected of Robocalling of any kind within 24 hours of a request.
4. Tri-Cities IT uses secure networks to host and support any hosted VOIP service to ensure the secure transmission of calls from our customers.