

CallHubBpo Robocall Mitigation Efforts

1. CallHubBpo pledges to promptly respond within 24 hours to all traceback requests from the Federal Communications Commission, law enforcement, and industry traceback consortium. It commits to collaborating with these entities to investigate and halt any illegal robocalls using its services to initiate calls. Additionally, it confirms that none of the voice traffic originating from its network is currently authenticated with STIR/SHAKEN. Instead, all voice traffic originating from its network is subject to the robocall mitigation program.
2. Through a questionnaire and onboarding process, CallHubBpo evaluates all service applicants to ascertain if they intend to utilize the services for auto dialing from a database of numbers for telemarketing purposes without prior written consent from the recipients. Calls to wireline numbers for political campaigning, market research, or polling purposes are considered lawful.
3. CallHubBpo reserves the right to terminate services for any customer found to be engaging in illegal robocalling.
4. CallHubBpo exclusively accepts traffic for termination from companies listed in the Robocall Mitigation Database.