



Robocall Mitigation Plan

Cobalt IT Inc. ("Provider") is committed to cooperating with the Federal Communications Commission, law enforcement and the industry traceback consortium in investigating and stopping any illegal robocallers that it learns are using our service to originate calls or transit calls in the United States and territories.

Provider has fully implemented STIR/SHAKEN.

Provider commits to responding to traceback requests from authorized local and national authorities. Provider will cooperate with authorities to investigate and halt illicit use of Provider's service. Any contact from the FCC Enforcement Bureau regarding specific traffic or end user will be reviewed and results or actions will be communicated back to the FCC Enforcement Bureau.

Internally, Provider has developed a human monitoring system that identifies and flags calling patterns of potential illicit use. Factors included in this system include sequential dialing, short duration, volume, and origination monitoring.

If Provider determines that a customer is creating illicit traffic on the call network Provider will immediately suspend the customer while it investigates the traffic. An appeal process will be available for the affected customer with denial meaning termination.

Cobalt IT Inc. has one upstream provider from which it receives voice traffic:

Skyetel

915 Broadway St

Vancouver, WA

98660

360-986-5200

Communication with Cobalt IT Inc. regarding this Robocall Mitigation Plan or violations thereof can be made with:

Barry Jeung

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