

A to Z PC
PO Box 988
Pewee Valley, KY 40056

May 28, 2024

Robocall Mitigation Plan

A to Z PC is a small Telecommunications provider and we know all our customers personally. We control the call path end-to-end. We get VoIP phone lines from Skytel then set up 3cx cloud-based systems for our customers and connect them to Skytel.

If we discover that customers are making Robocalls, we can and will, shut them down immediately. All end users are notified that suspension or termination of service may occur for violation of the following:

- providing altered, deceptive, or false information about the identity of the sender or the origin of a message or phone call
- violating any applicable local, state, or federal law; using the service to engage in or in connection with fraudulent activities

A to Z PC uses Skytel's systems for real-time monitoring of traffic and will flag call patterns indicative of potential illegal robocalling. We also monitor our systems daily to verify that large amounts of call traffic are not happening.

A to Z PC will actively cooperate with the traceback community including the FCC, law enforcement, and The Industry Traceback Group (ITG), to investigate and stop illegal robocalls. We will provide prompt and complete responses to traceback requests.