

Island Technologies, Inc.

Island Technologies, Inc. (“ITI” the company) is a small reseller of Skyetel voip services and does not have the capability to implement STIR/SHAKEN.

The majority of our customers have fewer than 15 employees. All are known personally or by referrals from other clients. We sell and control their Voip systems using Skyetel purchased and authorized DID numbers.

ITI locks the outbound Caller-ID information for all end users to their DID and does not allow any alteration or omission of the correct Caller-ID information for outbound calls beyond a preset single number or a preset quantity of known numbers. We also limit the maximum number of outbound calls at any given time.

We rely on Skyetel which has implemented STIR/SHAKEN protocols in their IP Voice networks.

ITI is committed to respond fully and within 24 hours to all traceback requests from the Commission, law enforcement, and the industry traceback consortium, and to cooperate with such entities in investigating and stopping any illegal robocallers that use its service to carry or process calls. If ITI is notified of illegal robocall activity we will block that traffic.

Each new customer of ITI must agree to our Term of Service. Within the TOS, the customer must agree to among other things :

- a. not providing deceptive or false information about the identity of the sender or the origin of a message or phone call;
- b. not violating any applicable local, state or Federal law;
- c. not violating any applicable industry acceptable guidelines;
- d. not using ITI’s service to engage in or in connection with fraudulent activities;
- e. ITI’s terms with subscribers specify ITI may take action, up to suspension or termination of service, for violation of the Terms of Service.