

HYPERRIDE TECHNOLOGIES ROBOCALL MITIGATION PLAN

1. Is your Company a voice service provider (including a foreign voice service provider), as defined in §64.6300(l), and/or an intermediate provider as defined in §64.1600(i) of the FCC rules? (The type of provider is determined on a call-by-call basis, so your company could be both a voice service provider and an intermediate provider.)
Yes X No _____

RESPONDING TO TRACEBACK REQUESTS

Identify and provide contact information for the Company's point of contact to handle traceback requests.

NAME	TITLE	CONTACT INFO
Jeff Horvath	Owner	jeffry@hyperride.net

Describe the process the Company has in place of responding to traceback requests from the Industry Traceback Group, the FCC and law enforcement, including the specific tools it can use to conduct investigations of suspected illegal robocalls (e.g., call logs, call history, XDR) and the criteria that it intends to use to determine if the calls are actually illegal.

Hyperride Technologies will contact our provider immediately to secure whatever information that is requested and will notify them to do whatever is required. Will also place a temporary block of services on the end user until more information is obtained. End User would be contact and advised.

CUSTOMER VETTING

What process does the Company use to vet the identity of its retail and wholesale subscribers in order to determine the subscriber's identity and operational legitimacy (See Best Practices, pp. 6-11)? Examples of information that might be used to vet a business subscriber's identity include physical business location, contact person(s), state or country of incorporation, federal tax ID and the nature of the customer's business.

Hyperride Technologies receives a copy of any existing carrier's invoice, cross references and validates the service address, authorized representative and validate all ANI telephone numbers listed on the account.

TELEPHONE NUMBER VALIDATION

What process does the Company use to confirm an end user's right to use a telephone number? Does the Company intend to use a third-party validation service for this purpose? (See Best Practices, pp. 13-14.)

Hyperride Technologies receives a copy of any existing carrier's invoice, cross references and validates the service address, authorized representative and validate all ANI telephone numbers listed on the account. All CSRs are validated.

INTERNATIONAL CALL ORIGINATORS

Does the Company sell services to international call originators using North American Numbering Plan Numbers?

Yes ____ No X__

What other ongoing robocall mitigation practices has the Company put in place on its IP and nonIP networks for the purpose of detecting illegal robocalls? For instance, does the Company use call analytics and other tools to detect potentially illegal robocalls originating from its customers or the customer of its resellers?

Hyperride Technologies relies on underlying carrier to assist with detection of robocalls. We have strict per day / per hour calling thresholds assigned to our clients that would provide additional alerting and immediate remediation of an incident.

If the Company determines that traffic is illegal, describe the steps the Company will take to mitigate that traffic. E.g., does it incorporate terms in customer contracts to allow it to suspend or terminate service to a customer suspected of generating illegal calls?

Hyperride Technologies notifies underlying carrier of the incident as well as our staff would suspend account services until further investigation is completed. Our per day thresholds would more than likely suspend the service automatically.

What process will the Company use to determine that certain traffic should be blocked?

Hyperride Technologies sets daily and per hour thresholds per account based on their average expected usage and if the threshold is exceeded and the account is suspended our offices are notified and we take the appropriate action to determine the cause and source.

Does the Company have a process in place to block calls coming from companies not registered in the Robocall Mitigation Database by May 28, 2024? Describe how the Company will monitor the RMD to comply with that requirement.

Hyperride Technologies only provides services to end users not resellers.