

Pulzcom, Inc. Robocall mitigation plan.

Pulzcom Inc, is a small MSP (Managed Service Provider) for IT and phone systems, with less than 30 customers. Almost all our customers are small medical clinics, or outpatient centers. Our customers are in the USA. Pulzcom Inc Manages the phone system servers that includes monitoring calls. No Robocalls are allowed.

STIR/SHAKEN Implementation

STIR/SHAKEN is implemented by the SIP trunk providers for the phone systems that are deployed for our customers.

There is no reason for any of our customers to make any illegal Robocalls. However, if any of our customers is found making illegal robocalls, we will warn them to stop or decommission the phone system altogether that we manage for that customer.

Call analysis through CDR (Call Details Records)

We manage the phone system and therefore we analyze call details records. If there is any fraudulent or illegal call activity noticed, we will take appropriate action to stop it or to decommission the phone system for the customer.

Traceback requests

Pulzcom Inc will fully cooperate with requests from law enforcement and other official groups to trace the origin of illegal robocalls using our services and help stop these calls.

All our customers are through references and word of mouth. Mostly they are medical clinics or outpatient centers. We verify their nature of business and make sure they don't have any reasons or intentions to make robocalls. We include in our service agreement that no illegal robocalls are allowed.

Kumar Ullal,

President

Pulzcom, Inc