



www.iris360.org

iris 360, LLC

39 Creek Bluff Run

Flagler Beach, FL 33126

Robocall Mitigation Plan

Iris 360, LLC provides Manage Services for Phone systems and Networking for small to medium business such as banks, credit unions, etc. We are a reseller and supporter of voice services (SIP) that connect to our phone systems. Our customers primarily deal with customer service where people call into them the majority of the time. Our company does not allow for any robocalling to be made or implemented on any of our platforms. Iris 360, LLC monitors and analyzes all customer usage in and out of their phone system. When signing a new customer we do due diligence to ensure that company does not and will not break any FCC guidelines when it comes to their voice usage. We also put call volume maxes on our customers so the total amount of concurrent calls cannot exceed the amount we specify.

- Traceback Response: - Commit to responding fully and within 24 hours to all traceback requests from the FCC, law enforcement, and the industry traceback consortium. - Provide detailed call records and cooperate in the investigation and cessation of illegal robocall operations. - Collaboration: - Work with other telecommunications providers, industry groups, and regulatory bodies to share information and best practices for robocall mitigation.

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