

Outbound Voice follows the Program Description below in order to mitigate illegal robocalls.

1. All clients are required to complete the Know Your Customer (KYC) form
1. Once completed, the prospect is vetted to make sure they are who they say they are.
2. Once the account is approved, payment information is required.
 - a. We use Stripe for credit card processing and use their fraud, risk, and analytics tools to make sure the customer is in:
 - i. The United States of America or one of its territories.
 - ii. The payment method name matches the account name.
 - iii. The billing address matches the address on their KYC form.
 - iv. The Risk score presented by Stripe is within an acceptable range.
3. Other steps we take are determining the user's location by the IP/IPs they enter into our system.