

Robocall Mitigation Program

Company Name: 24x7 Freight INC.

Introduction:

24x7 Freight INC. acknowledges the serious issue of robocalls plaguing consumers and businesses alike. As a responsible freight dispatcher services provider, we are committed to ensuring that our communications with clients and stakeholders are legitimate, lawful, and respectful. This Robocall Mitigation Program outlines our strategies and procedures to prevent the occurrence of robocalls originating from our organization.

Policy Statement:

24x7 Freight INC. unequivocally condemns the use of robocalls for any purpose other than legitimate communication with consented parties. We adhere strictly to the regulations set forth by the Federal Communications Commission (FCC) and will take all necessary steps to prevent the transmission of illegal robocalls.

Mitigation Strategies:

Compliance with Do Not Call Registry:

We regularly scrub our contact lists against the National Do Not Call Registry to ensure that we do not contact individuals who have opted out of telemarketing communications.

Individuals who request to be added to our internal do not call list will be promptly accommodated and excluded from future outreach.

Training and Education:

All employees involved in outbound communications undergo training on robocall mitigation strategies, FCC regulations, and company policies regarding communication practices.

Regular refresher courses and updates are provided to ensure ongoing compliance and awareness.

Compliance Monitoring:

24x7 Freight INC. has established robust monitoring mechanisms to ensure the effectiveness of our Robocall Mitigation Program. This includes regular audits of communication logs, call recordings (where applicable), and feedback mechanisms from clients and stakeholders. Any

deviations from established policies will be promptly addressed, and corrective actions will be implemented.

Reporting and Accountability:

Any suspected instances of robocall activity originating from 24x7 Freight INC. will be thoroughly investigated. If confirmed, appropriate disciplinary actions will be taken against the responsible parties, up to and including termination of employment or contract. Additionally, we will promptly report any violations of FCC regulations to the appropriate authorities.

Conclusion:

24x7 Freight INC. is committed to upholding the highest standards of ethical communication and compliance with FCC regulations. Our Robocall Mitigation Program reflects our dedication to maintaining the trust and confidence of our clients and stakeholders. We will continue to adapt and improve our practices to stay ahead of emerging threats and technological developments in the fight against illegal robocalls.

Contact Information:

For inquiries or concerns regarding our Robocall Mitigation Program, please contact:

Ashish Patel

Director

24x7 Freight INC.

(302) 305-8012