



SMS INTERNATIONAL

ROBOCALL MITIGATION PROGRAM

FCC RMD COMPLIANCE • 2026

SMS International Telecomm LLC

FRN: 0033919374

FCC 499 Filer ID: 836192

Pomona, NY 10970, USA

01 Background

SMS International Telecomm LLC maintains a comprehensive Robocall Mitigation Program (“RMP”) in compliance with FCC regulations, the TRACED Act, and applicable STIR/SHAKEN implementation requirements.

The company utilizes reasonable and effective mitigation measures designed to prevent illegal robocalls, unlawful caller ID spoofing, scam traffic, phishing activity, and fraudulent telecommunications practices.

02 STIR/SHAKEN Authentication

SMS International has implemented STIR/SHAKEN authentication across all applicable IP-based SIP traffic carrying U.S. NANP numbers.

The company utilizes SIP Identity verification and PASSporT token validation procedures to authenticate caller identity and reduce unlawful spoofing activity.

03 Know Your Customer (KYC)

SMS International maintains strict Know Your Customer (“KYC”) procedures for all customers and traffic sources.

Customer onboarding procedures may include:

- Business verification
- Government-issued identification
- FCC registration validation
- Traffic use-case review
- Telephone number authorization review
- Fraud risk assessment

04 Know Your Upstream Provider (KYUP)

SMS International performs reasonable due diligence reviews regarding upstream carriers and providers.

The company seeks reasonable assurances regarding:

- STIR/SHAKEN compliance
- Traceback cooperation
- Robocall mitigation participation
- Lawful traffic handling procedures

05 Network Monitoring & Fraud Prevention

SMS International utilizes Denovolab/DNL softswitch infrastructure and advanced analytics systems to monitor network activity.

Monitoring controls include:

- Real-time traffic analysis
- Fraud analytics
- DNC and DNO validation
- SIP authentication monitoring
- Blacklisted IP filtering
- Detection of suspicious traffic spikes
- Caller ID validation controls

06 Mandatory Blocking & Enforcement

Traffic associated with unlawful robocalling, spoofing, scam campaigns, phishing activity, or fraudulent communications may be restricted, suspended, blocked, investigated, or permanently terminated.

SMS International promptly investigates Notices of Suspected Illegal Traffic received from authorized FCC entities.

07 Caller ID & Number Validation

Customers are permitted to use only telephone numbers that are:

- Directly assigned by SMS International
- Properly authorized by upstream carriers
- Verified as belonging to the customer

Unauthorized caller ID manipulation or falsification is strictly prohibited.

08 Traceback Cooperation

SMS International fully cooperates with traceback requests from the FCC, law enforcement agencies, and authorized traceback consortiums.

The company commits to responding to traceback requests within 24 hours and taking reasonable mitigation measures where necessary.

09 Employee Training & Compliance

SMS International provides ongoing compliance training and awareness programs for operational, sales, technical, and support personnel regarding:

- FCC robocall mitigation obligations
- KYC procedures
- Fraud prevention measures
- Suspicious traffic identification
- Traceback procedures

10 RMD Updates & Contact Information

SMS International will update its FCC Robocall Mitigation Database (“RMD”) filing whenever material changes occur.

Contact Information:

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Support Team

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Prepared for FCC Robocall Mitigation Database Compliance