

Robocall Mitigation Plan

1. Introduction: Telobal is committed to combatting the proliferation of illegal and unwanted robocalls in compliance with FCC regulations.

2. Risk Assessment:

- Identification of potential vulnerabilities exploited for robocall activities.
- Analysis of historical data and trends related to robocalls targeting Telobal's network.

3. Mitigation Strategies:

- **Call Filtering and Blocking:** Deployment of advanced call filtering technologies to identify and block known robocall numbers and patterns.
- **Anomaly Detection:** Implementation of anomaly detection algorithms to identify suspicious calling patterns indicative of robocall activity.
- **Network Analysis:** Utilization of network analysis tools to monitor traffic and identify sources of robocall traffic.
- **Consumer Education:** Launching consumer awareness campaigns to educate users about robocall threats and empower them to report suspicious calls.
- **Partnerships:** Collaboration with industry stakeholders, including other service providers and law enforcement agencies, to share information and coordinate efforts against robocallers.

4. Monitoring and Enforcement:

- Establishment of comprehensive monitoring systems to detect and mitigate robocall activities in real-time.
- Regular audits and assessments to evaluate the effectiveness of mitigation strategies and make necessary adjustments.
- Swift enforcement actions against violators of FCC regulations, including termination of service for repeat offenders.

5. Consumer Protection:

- Provision of resources and support to assist consumers in identifying and avoiding robocall scams.
- Implementation of mechanisms for consumers to report robocall incidents and provide feedback on the effectiveness of mitigation measures.

6. Compliance:

- Assurance of full compliance with FCC regulations governing robocall mitigation efforts.
- Commitment to timely reporting and transparency in disclosing any instances of non-compliance.

Conclusion: Telobal is dedicated to combatting robocalls and protecting consumers. We appreciate the opportunity to present our Robocall Mitigation Plan to the FCC.

