



Daotec Ltd.
daotec.com

DaoTec LTD.
New Derwent House
69-73 Theobalds Road
London, WC1X 8TA
United Kingdom

To whom it may concern
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Daotec Robocall Mitigation Policy

Daotec are committed to the industry wide effort to tackle scam and nuisance calls across the telephony network. We comply with all UK And Irish guidance, and other worldwide regulators on the handling and blocking of Caller ID to ensure calls are passed with appropriately verified data, in so far as is technically possible. Calls that originate with an International Caller ID are also subject to a number of checks, again as far as technically possible. As a UK network we have not implemented STIR/SHAKEN.

We do take additional steps to mitigate the risk of robocalls. We carry out due diligence on new clients which is repeated throughout the life of our relationship. Spot checks and monitoring are in place to ensure any breaches of our policies are detected promptly and addressed directly with the client. We work with our carrier partners to identify and restrict robocall traffic and have a rapid response process for any complaints or reports received.

DaoTec LTD. was founded in 2001 with the main focus of developing world class voice telephony and SMS services which can in turn be connected to Internet applications and services. Our comprehensive line of products and services are used by corporations and consumers around the world whether it's making an airline reservation over the phone, paying for digital goods using your phone or calling in to participate in a contest on a radio show. We deal with Service Providers of all sizes. Our clients work across many different sectors and verticals offering services from traditional office telephony installations to innovative and cutting-edge communication applications. Our core products are call origination and termination services, specialising in the provision of numbering worldwide.

For more information please contact noc@daotec.com