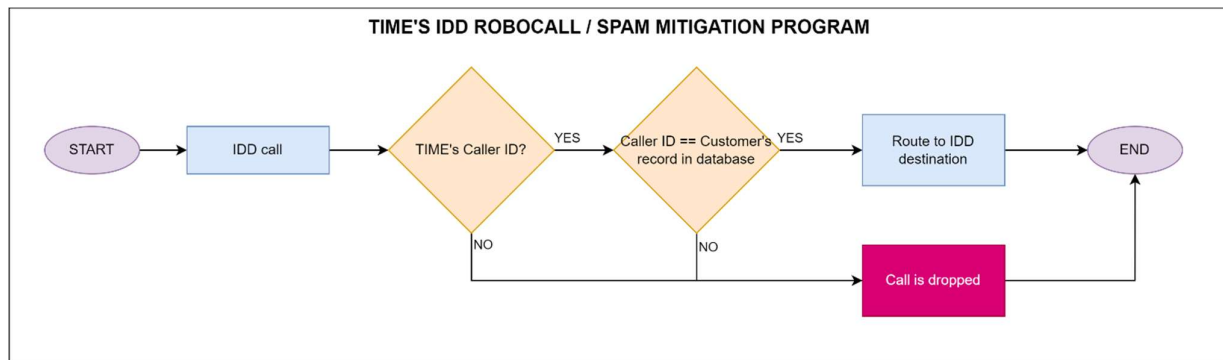


Robocall Mitigation Program

Background

TIME dotCom Berhad¹ is a public listed company on Bursa Malaysia² since 2001. TIME headquartered in Malaysia delivers domestic connectivity across the Retail market segment as well as international connectivity³, data centre, cloud computing and managed service solutions catered to the Wholesale and Enterprise market segments to its customers across the ASEAN region.

Robocall Mitigation Program



Robocall mitigation plan specific to IDD calls for TIME

1. TIME does not provide IDD intermediary services. All non-TIME Caller ID transiting to IDD is blocked/dropped.
2. TIME authenticates Caller ID for calls originating from TIME's customer against caller's subscribed phone number. Calls with mismatch Caller ID and subscribers' id will be blocked/dropped.
3. TIME have 24x7 point of contact to report abuse or illegal activities originating from TIME's network as mitigation plan.

TIME 24x7 Contact Point

Contact Name	TIME Service Operation Centre
Contact Department	Network Operation
Contact Title	24x7 SOC specialist
Contact Phone Extension	+60 3 5033 8700
Contact Email	soc@time.com.my

¹ <https://www.time.com.my>

² Bursa Malaysia is the main stock exchange in Malaysia: ref: <https://www.bursamalaysia.com/>

³ <https://www.time.com.my/for-carriers>