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Robocall Mitigation Plan – Eastridge Networks LLC

Eastridge Networks LLC has implemented the following **Robocall Mitigation Plan** to detect and prevent unlawful robocalls from originating on its network.

Eastridge Networks LLC is a voice service provider with **STIR/SHAKEN** implementation obligations serving enterprise and wholesale customers. The company is registered in the FCC Robocall Mitigation Database and has no history of enforcement actions related to illegal robocalls, TCPA, TSR, or applicable state law violations.

Customer Verification (Know Your Customer)

Eastridge Networks LLC maintains a strict customer verification process prior to service activation. This includes verification of government-issued identification, business registration documents, and other relevant credentials. Customers are contractually prohibited from using services for unlawful robocalling activities, and violations result in immediate enforcement actions including suspension or termination.

Upstream Provider Verification (Know Your Upstream Provider)

Eastridge Networks LLC performs due diligence on all upstream providers. Providers must be registered in the Robocall Mitigation Database and maintain effective mitigation programs. The company evaluates each provider's role in the call path and enforces strict contractual provisions prohibiting illegal robocalls. Non-compliant providers are warned and, if necessary, terminated.

Robocall Mitigation Program

All traffic is monitored in real-time using advanced analytics and fraud detection systems.

The framework includes detection of invalid or spoofed caller IDs, monitoring abnormal traffic patterns, and identifying suspicious call behaviors. Any suspicious traffic is immediately investigated and appropriate action is taken.

STIR/SHAKEN Implementation

Eastridge Networks LLC has implemented STIR/SHAKEN authentication across its network using certificates issued by an authorized Certification Authority. The company is registered with the **STI-PA** under **OCN 675L** and authenticates originating traffic accordingly.

Traceback Cooperation

Eastridge Networks LLC cooperates fully with the FCC, law enforcement, and the Industry Traceback Group. All traceback requests are addressed within 24 hours and necessary corrective actions are taken promptly.

Enforcement

If unlawful robocall activity is detected, Eastridge Networks LLC takes immediate action including blocking traffic, requiring remediation, and suspending or terminating services if necessary.