

Please find the steps below that LeadsFlow180 is taking in alignment with our provider to avoid originating unauthorized robocall Traffic.

- I. We are collecting data from all customers and having them provide their website, KYC, and detailed information; we will verify all information with the government.
- II. We collect/require that all customers provide a signed agreement to ensure they are genuine resellers of services. We also have a policy that customers have a proper domain with a working website.
- III. We have a system in our switch to blocks all the invalid & spoofing ANI.
- IV. We have a system in our switch to blocks all invalid outbound termination (We enable DNC)
- V. We have a system in our switch to create a report for spam calls, spoofing calls to get a notification to block all ani daily, which appears to be spam.
- VI. If there is a repeat violation of our policy with continued spoofing or robocall from the customer, it will result in them being blocked entirely.
- VII. If any traceback we receive from US telecom we comply with, and we make sure our customer also complies, so we telecom gets to the sources who are sending this kind of call.

Sincerely,



Michelle Phipps-Allen
Director