

Robocall Mitigation Program Description

Company Name: TrioPBX PTY LTD.

Introduction:

TrioPBX PTY LTD. is committed to ensuring the integrity of telecommunications services and combating the menace of illegal robocalls. As part of our dedication to regulatory compliance and consumer protection, we have implemented a comprehensive Robocall Mitigation Program designed to prevent the transmission of illegal robocall traffic and swiftly respond to any instances of abuse within our network.

Program Overview:

Our Robocall Mitigation Program encompasses a multi-faceted approach aimed at detecting, mitigating, and preventing illegal robocalls on our telecommunications network. The program operates under the guidelines set forth in 47 CFR § 64.6305(c) and is continuously updated to adapt to evolving threats and regulatory requirements.

Key Components:

1. Real-time Monitoring:

- We employ advanced monitoring systems to continuously monitor network traffic for signs of illegal robocall activity.
- Automated algorithms analyze call patterns, identifying suspicious behavior indicative of robocall operations.

2. Call Authentication:

- While not implementing the STIR/SHAKEN framework, we utilize alternative methods to authenticate calls within our network.
- Our authentication protocols ensure the legitimacy of incoming and outgoing calls, minimizing the risk of spoofing and fraudulent activity.

3. Advanced Filtering:

- We employ sophisticated filtering mechanisms to proactively block known robocall numbers and patterns.

- Our filters are regularly updated based on industry-wide threat intelligence and regulatory guidance.

4. Cooperation and Response:

- TrioPBX PTY LTD. is committed to cooperating fully with regulatory authorities, including the FCC, law enforcement agencies, and industry traceback consortiums.
- We pledge to respond promptly and comprehensively to all traceback requests within 24 hours, facilitating investigations into illegal robocall activity.

Clientele and Risk Management:

Our clientele primarily consists of reputable taxi and cab booking companies, ensuring a trusted and verified user base. By limiting our services to known entities, we mitigate the risk of facilitating illegal robocalls and maintain the integrity of our telecommunications network.

Conclusion:

TrioPBX PTY LTD. remains steadfast in its commitment to combating illegal robocalls and ensuring the security and reliability of our telecommunications services. Our Robocall Mitigation Program reflects our dedication to regulatory compliance, consumer protection, and the preservation of a trusted telecommunications ecosystem.