

RMDB Plan

At Alpha Stream, security is ingrained in our corporate culture. Our robust robocall mitigation plan, coupled with stringent Know Your Customer (KYC) procedures, exemplifies our commitment to protecting our customers' communication channels from telecommunication threats.

Regulatory Compliance: Alpha Stream rigorously adheres to all regulatory standards governing robocalls, including the TCPA and the Truth in Caller ID Act, ensuring strict compliance with legal obligations and fostering trust among our clientele.

Advanced Detection Technology Integration: Utilizing sophisticated call analytics and advanced machine learning algorithms, we effectively detect and prevent robocalls in real-time, fortifying our network against malicious activities and ensuring uninterrupted communication for our customers.

Enhanced Caller ID Authentication: Implementing advanced Caller ID authentication mechanisms, we verify call origins effectively, mitigating risks associated with identity spoofing and fraudulent activities targeting our customers.

Strategic Whitelisting and Blacklisting: Maintaining meticulously curated whitelists of trusted entities and actively managing blacklists, we proactively block known robocallers and suspicious entities, enhancing the security and reliability of our communication infrastructure.

Data-Driven Anomaly Detection: Through rate limiting on outgoing calls and sophisticated anomaly detection algorithms, we swiftly identify irregular call volume patterns indicative of potential robocalling activities, enabling proactive measures to mitigate risks.

Rigorous KYC Procedures: Alpha Stream employs a comprehensive KYC process, incorporating identity verification, corporate background checks, and regulatory compliance assessments, to authenticate and validate the legitimacy of upstream providers involved in call traffic. This ensures the integrity and reliability of our network infrastructure.

Continuous Improvement Culture: We foster a culture of continuous improvement, dedicated to customer education and collaboration with industry peers to exchange

information on threats. Alpha Stream continually refines its approach based on customer feedback and performance metrics, ensuring a secure communication environment for all.