

Globe Tech Solutions – RMDB Plan

At Globe Tech Solutions, security is at the forefront of our operations. Our comprehensive robocall mitigation plan, combined with meticulous Know Your Customer (KYC) procedures, underscores our commitment to safeguarding our customers' communication channels from telecommunication threats.

Regulatory Adherence:

Globe Tech Solutions meticulously upholds all regulatory standards governing robocalls, including the TCPA and the Truth in Caller ID Act, ensuring compliance with legal obligations and fostering trust among our clientele.

Advanced Detection Technology Integration:

Utilizing sophisticated call analytics and advanced machine learning algorithms, we swiftly detect and prevent robocalls in real-time, fortifying our network against malicious activities and ensuring seamless communication for our customers.

Enhanced Caller ID Authentication:

Implementing advanced Caller ID authentication mechanisms, we verify call origins effectively, mitigating risks associated with identity spoofing and fraudulent activities targeting our customers.

Strategic Whitelisting and Blacklisting:

Maintaining carefully curated whitelists of trusted entities and actively managing blacklists, we proactively block known robocallers and suspicious entities, enhancing the security and reliability of our communication infrastructure.

Data-Driven Anomaly Detection:

Through rate limiting on outgoing calls and sophisticated anomaly detection algorithms, we identify irregular call volume patterns indicative of potential robocalling activities, enabling us to take proactive measures to mitigate risks.

Rigorous KYC Procedures:

Globe Tech Solutions employs a comprehensive KYC process, involving identity verification, financial screening, and legal compliance checks, to authenticate and validate the legitimacy of upstream providers involved in call traffic. This ensures the integrity and reliability of our network infrastructure.

Continuous Improvement Drive:

We embrace a culture of continuous improvement, dedicated to customer education and collaboration with industry peers to exchange information on threats. Globe Tech Solutions continually refines its approach based on customer feedback and performance metrics, ensuring a secure communication environment for all.