



# Robocall Mitigation Program

## Introduction:

Our company is committed to mitigating the impact of illegal robocalls and ensuring compliance with regulations outlined in 47 CFR § 64.6305(a). Our Robocall Mitigation Program is designed to implement effective strategies to combat unlawful robocalls while fostering legitimate communication channels.

## Program Objectives:

- To identify and block illegal robocalls targeting consumers.
- To implement measures that facilitate the detection and prevention of robocall spoofing.
- To enhance consumer trust by minimizing the nuisance and potential harm caused by robocalls.
- To ensure compliance with regulatory requirements outlined in 47 CFR § 64.6305(a).

## Key Components:

- a. Call Authentication: Implemented robust call authentication mechanisms such as STIR/SHAKEN protocols to verify caller identities and prevent spoofing.
- b. Call Blocking: Utilizing advanced algorithms and databases to identify and block known illegal robocallers and suspicious call patterns.
- c. Consumer Education: Providing resources and information to educate consumers about recognizing and reporting illegal robocalls, as well as understanding their rights under regulations.
- d. Compliance Monitoring: Regularly auditing and assessing the effectiveness of our robocall mitigation measures to ensure compliance with regulatory standards.
- e. Feedback Mechanism: Established channels for consumers to provide feedback and report instances of robocall violations, facilitating prompt action and resolution.

## Conclusion:

Our Robocall Mitigation Program reflects our commitment to combating illegal robocalls and safeguarding consumer interests. By implementing proactive measures, leveraging advanced technologies, and fostering collaboration, we aim to significantly reduce the prevalence of robocall fraud while ensuring compliance with regulatory requirements.