

C Voice LTD, based in Latvia, is a premier voice company offering a comprehensive range of services tailored to meet the diverse needs of our clients. With a commitment to excellence and innovation, we specialize in providing cutting-edge voice solutions that empower businesses to communicate effectively and efficiently. Our services encompass voice over internet protocol (VoIP) telephony, cloud-based PBX systems, interactive voice response (IVR) systems, virtual phone numbers, and more.

A Robocall Mitigation Program is a system created to lower the number of annoying and sometimes dangerous automated phone calls, often called robocalls. Our program includes various strategies, technologies, and rules aimed at stopping these calls from bothering you and your business. We use tools and methods to identify and block robocalls before they reach you, keeping your phone lines clear for important calls. With our program in place, you can focus on your work without being interrupted by unwanted calls.

Call ID Verify:

We use systems that check the caller ID information against trusted databases to spot and stop fake or unauthorized caller IDs. This helps prevent spoofed numbers or callers pretending to be someone they're not. By doing this, we ensure that only legitimate calls get through to your business, reducing the chances of falling for scams or receiving unwanted calls.

Traceback:

We take quick action on all traceback requests. When we get a traceback request, we carefully look into the Call Detail Records (CDRs) of the customer who made the request for the last 30 days. This helps us find any unusual or wrong things. After that, we talk to the customer to explain what we found in their CDRs and to fix any problems with the specific example they asked about.

Legal Actions:

We help take legal action against robocallers. This includes charging them with fines, prosecuting them in court, and working with law enforcement to stop their operations. By doing this, we aim to disrupt the activities of robocallers and protect businesses from their nuisance and potentially harmful practices.