



March 13, 2024

Federal Communications Commission
Washington, D.C. 20554

Subject: telMAX Robocall Mitigation Program

1. telMAX Inc. ("telMAX") is a Canadian telecommunications provider subject to the Canadian Telecommunications Act (S.C. 1993, c. 38) ("Telecom Act") and to the regulatory authority of the Canadian Radio-television and Telecommunications Commission ("CRTC"). For the purpose of its registration in the Federal Communications Commission's ("FCC") Robocall Mitigation Database ("RMD"), telMAX is classified as a foreign voice service provider.
2. telMAX certifies it has not been prohibited from filing in the RMD and telMAX has not been subject to any FCC, law enforcement or regulatory agency actions or investigations arising from suspected unlawful robocalling or CallerID spoofing.
3. telMAX subscribers originate and terminate calls within Canada, and telMAX uses international telecommunications carrier partners to transit calls to and from the United States and other countries.
4. telMAX hereby certifies that all voice traffic originating on its network conforms to the STIR/SHAKEN authentication framework in compliance with applicable standards under 47 CFR § 64.6301.
5. telMAX knows its customers by conducting due diligence on both new and renewing customers. All customers are subject to our terms of service policies which prohibit the use of any service in an illegal, non-compliant, or abusive manner.
6. telMAX is strongly committed to working and cooperating with our customers, partners, industry peers, and regulatory and legal authorities to address issues related to unlawful and non-compliant robocall-related activities, including assisting with traceback activities. If a pattern of questionable activity originating from a telMAX subscriber is detected, telMAX will require its customer to remedy the problem and if corrective action is not taken, service to the customer will be suspended and/or terminated.

All of which is respectfully submitted on behalf of,

telMAX Inc.

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