



VMEDIA Inc.
Unit 12, 220 Viceroy Rd,
Concord, ON L4K 3C2, Canada



March 4, 2024

Robocall Mitigation Program

VMedia is a Home Internet, TV and phone service provider serving 2,500 residential subscribers in Canada, all via SIP trunks over the high-speed internet we offer. VMedia uses it's telephony for its own call-center support & sales purposes as well.

VMedia own call-center is largest user and has 96 trunks (so they can place at most 96 simultaneous calls). All external customers are subject to two concurrent calls policy and an Acceptable Use Policy and cannot make more than two concurrent calls.

100% of the customers rent a home phone adapter device and have no access to the device configuration. Our switch always assigns caller-ID for customers.

VMedia has never received a trace back request. If we do, we will respond immediately and investigate the source.

We are subject to a STIR/SHAKEN extension because we have fewer than 100,000 customers.

A handwritten signature in black ink, appearing to read 'Alexei', written over a horizontal line.

Alexei Tchernobrivets

CEO

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