

ADVENT TECHNOLOGIES, INC. ROBOCALL MITIGATION PLAN

THE COMPANY: ADVENT TECHNOLOGIES, INC.

Advent Technologies, Inc. (the “Company”) is a Company based in California and is duly registered with the FCC and has the FRN/CORES ID of 0024652406 and the 499 filer ID issued by USAC of 830935.

The Company is also registered with the California Public Utility Commission (CPUC) and has the requisite Utility Number from the CPUC in order to support business customers in the state of California.

The Company is a small but going concern in California and specializes its business around the Managed Service Provider (MSP) model. As an adjunct the Company offers solutions for Customers which support hosted telephony products for businesses which without limitation include Hosted voice and IPPBX Solutions along with certain unified Communications products. The business is localized to specific areas within the state of California.

The Company is committed to cooperating with the Federal Communications Commission (FCC), law enforcement, and the industry traceback consortium in investigating and stopping any illegal robocalls that it learns are using our service to originate calls or transit calls into the United States and territories.

The Company primary place of business is:

Street: 50 Iron Point Circle Ste 110

City, State, Zip: Folsom, CA 95630

Main Number: (916) 476-2992

General email address: support@adventtechnologies.net

Website: www.adventtechnologies.net

Leaders of the company are:

CEO:

Name: Heath Couchman

Street: 50 Iron Point Circle Ste 110

City, State, Zip: Folsom, CA 95630

Direct Dial: (916) 476-2992

Email Address: Heath@adventtechnologies.net

Accountant:

Name: Anne Couchman

Street: 50 Iron Point Circle Ste 110

City, State and Zip: Folsom, CA 95630

Direct Dial: (916) 476-2992 x 3

Email Address: anne@adventtechnologies.net

Designated RMD Contact:

Name: Anne Couchman

Street: 50 Iron Point Circle Ste 110

City, State and Zip: Folsom, CA 95630

Direct Dial: (916) 476-2992 x 3

Email Address: anne@adventtechnologies.net

THE COMPANY HAS FULLY IMPLEMENTED STIR/SHAKEN.

Through its two upstream providers from which it receives voice traffic the Company is fully compliant. The Company utilizes the full facilities of these two carriers and does not have their own switch. Therefore designating the classification of Voice Provider upon the Company. The Company is not an Intermediate provider nor a gateway Provider and does not deal with any Foreign Service Providers.

The carriers upon which the Company does not carry its own traffic and calling volumes on its own infrastructure and relies for complete network services

PayG LLC dba SkySwitch

Arborcrest 1, 751 Arbor Way

Suite 150

Blue Bell, PA 19422

Phone: 747.777.8100

Email: support@skyswitch.com

CoreDial, LLC

Arborcrest 1, 751 Arbor Way

Suite 150

Blue Bell, PA 19422

Phone: 215.297.4400

Email: cdsupport@skyswitch.com

The Company reserves the right to refuse traffic from any party at any time where robocalling or use of originating numbers that are not valid or they are not authorized to use has occurred or is suspected.

The Company is able to block the originating number(s), terminating numbers(s), trunk(s) or customer, including termination of customer relationship to prevent robocalling, invalid originating number or spoofed origination number transiting the Company's networks.

TRACEBACK AND INQUIRY & RESPONSE

The Company commits to fully responding within 24 hours to all traceback requests from the ITG, the TPTG, the FCC, and law enforcement. The Company shall cooperate with these groups to investigate and stop any illegal robocallers from using Company's service to carry or process illegal calls. When notified by the FCC's Enforcement Bureau, Company shall block and report identified illegal traffic, and any substantially similar traffic, on an ongoing basis (unless Company's investigation determines that the traffic is not illegal) when Company receives actual written notice of such traffic from the Enforcement Bureau.

If Company determines that the identified traffic is not illegal, Company shall provide the Enforcement Bureau with an explanation as to why Company reasonably concluded that the identified traffic is not illegal, and what steps it took to reach that conclusion.

The company shall respond within 24 hours as stated in the FCC's most recent order to any duly appointed regulatory governing body (local, state and/or Federal or otherwise) which presents an inquiry to the Company.

The Company utilizes a combination of internal tools and third-party solutions to check for Do Not Originate (DNO) numbers. In addition, the Company utilizes a combination of internal tools and third-party solutions to detect invalid phone number formats, area codes and unassigned number blocks.

KNOW YOUR CUSTOMER (KYC)

The Company also utilizes data analytics to detect and investigate irregular and unexpected calling patterns, originating number use against customer profiles.

The Company uses data systems for analytics and reviews to identify illegal robocalling in addition to a Know Your Customer (KYC) requirement to access the Company's networks. The process includes:

- Monitoring the network to identify suspicious traffic patterns.
- Limiting customers' capacity via call per second and/or concurrent session limits.
- Regularly checking call patterns for possible abusive traffic.
- All new customers are verified with a combination of electronic and manual verification systems, credit reviews, references from trusted industry members, and previous experiences with customer executives and employees. The Company severely limits the capabilities of new accounts until these appropriate processes are complete.

Additionally, due to the MSP based nature of the Company's business model the Company truly knows their customer. Not only in light of the above mentioned metrics but from the very start of a Customer relationship the Company establishes identification. From the intake and onboarding process of a Customer account to the relationship the Company builds with the Customer.

DECLARATORY STATEMENT BY COMPANY

The Company certifies that it has never been under investigation or committed any wording with any local, state, or Federal agency or equivalent as related to telemarketing or robocalling. And the company does not own its own network.

ADDITIONAL DISCLOSURES

Although it is clearly understood by reading this document that the company has no facilities, no switch or any other way to originate traffic the Company is in the process of securing an IPES OCN from NECA and also the proper token/certificate in order to be in full compliance. Either now and/or in the future the Company will not use these items in the context of its business as there is no real necessary function of use. However the Company has always strived for; and to ensure it is always fully compliant in every respect.

If when and as the Company business may change designated Company representatives only will update this RMP as appropriate.