

Scout IT Systems, LLC / Scout IT SIP Anti-Robocall Strategy

- Scout IT Systems, LLC, and our provider, ClearlyIP, pledges to address all requests for traceback from the Federal Communications Commission (FCC), law enforcement agencies, and the industry's traceback consortium. This commitment encompasses working alongside these entities to investigate and halt the use of our services by illegal robocall operators for initiating calls. This anti-robocall strategy covers all voice traffic originating from our network.
- Scout IT Systems, LLC undertakes a thorough vetting process for all service applicants to ensure they do not intend to employ these services for autodialing a database of numbers for telemarketing purposes without explicit written consent from those being called. However, dialing wireline numbers for activities such as political campaigning, market surveys, or opinion polls is considered permissible.
- Scout IT Systems, LLC mandates through contractual agreements that all service users adhere to the existing laws against unlawful robocalling, including measures for service blocking and/or termination for violations of these laws.
- Scout IT Systems, LLC, alongside ClearlyIP, our upstream provider, actively monitors call traffic to and from our network to spot and address fraudulent activities, such as robocalling, excessive call traffic, and international toll fraud. Scout IT Systems, LLC, along with ClearlyIP, reserves the right to suspend services to any client found engaging in illegal activities, including robocalls. Contracts with offending clients will be terminated should these violations be deemed deliberate.
- Beginning January 1, 2023, Scout IT Systems, LLC, and ClearlyIP only process traffic for termination from third-party carriers registered in the Robocall Mitigation Database.
- Scout IT Systems, LLC implements strict restrictions on new accounts until the account holder has undergone a verification process. This process involves a direct phone conversation with a support team member to verify the identity of the customer and their affiliation with the registered company.

For any inquiries or issues concerning this strategy, please reach out to my office directly.

John Wilganowski

Owner

Scout IT Systems, LLC

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