

## **JARVIS LLC, DBA/CORPTEK Robocall Mitigation Compliance with TRACED Act**

**JARVIS LLC, DBA/CORPTEK** (the “Company”) is committed to cooperating with the Federal Communications Commission (FCC), law enforcement, and the industry traceback consortium in investigating and stopping any illegal robocallers that it learns are using our service to originate calls or transit calls into the United States and territories.

The Company has fully implemented STIR/SHAKEN through Coredial.

The Company commits work with the service provider Coredial to fully responding within 24 hours to all traceback requests from the ITG, the TPTG, the FCC, and law enforcement. The Company and Coredial shall cooperate with these groups to investigate and stop any illegal robocallers from using Company’s service to carry or process illegal calls. When notified by the FCC’s Enforcement Bureau, Company shall contact Coredial to block and report identified illegal traffic, and any substantially similar traffic, on an ongoing basis (unless Company’s investigation determines that the traffic is not illegal) when Company receives actual written notice of such traffic from the Enforcement Bureau. If Company determines that the identified traffic is not illegal, Company shall provide the Enforcement Bureau with an explanation as to why Company reasonably concluded that the identified traffic is not illegal, and what steps it took to reach that conclusion.

Company provides phone service through a partnership with Coredial. Company uses Coredial to perform all phone communication services for clients. Coredial is the only source for phone network communications.

Corptek uses steps to mitigate robocalling in the telecom industry, including but not limited to:

- i. Knowing The Customer meeting with customers face to face and making sure their company does have protocols in place for network equipment to be secure and employees are aware of Robo Calling and not to perform such acts. We know our customers.
- ii. Network Security network equipment has to have firewall and employees are not to allow malicious attacks on network equipment and computers knowingly.
- iii. Password Protection phones are password protected at the web interface level to stop anyone from gaining access to phone to retrieve information to gain access to Coredial’s network.
- iv. Using an upstream provider (SkySwitch) who is fully STIR/ SHAKEN implemented

**JARVIS LLC, DBA/CORPTEK** has 1 upstream provider from which is receives voice traffic:

Coredial LLC  
Arborcrest 1, 751 Arbor Way  
Suite 150  
Blue Bell, PA 19422  
Phone: 215.297.4400  
Email: cdsupport@skyswitch.com

The Company reserves the right to refuse traffic from any party at any time where robocalling or use of originating numbers that are not valid or they are not authorized to use has occurred or is suspected. The Company is able to block the originating number(s), terminating numbers(s), trunk(s) or customer, including termination of customer relationship to prevent robocalling, invalid originating number or spoofed origination number transiting the Company’s network