



February 19th, 2026

Federal Communications Commission
445 12th Street, S.W.
Washington, DC 20554

Re: Data Broker Actions

To whom it may concern:

This statement is to confirm that Ancero, LLC has not taken any actions against data brokers during the calendar year 2025. This statement is being provided as part of the annual CPNI compliance initiative.

Regards,

Ancero, LLC

Robert Hogg
Managing Partner



February 19th, 2026

Federal Communications Commission
445 12th Street, S.W.
Washington, DC 20554

Re: Summary of Customer Complaints

To whom it may concern:

This statement is to confirm that Ancero, LLC has not had any customer complaints related to CPNI during the calendar year 2025. This statement is being provided as part of the annual CPNI compliance initiative.

Regards,

Ancero, LLC

Robert Hogg
Managing Partner

CPNI Procedures

This statement summarizes Ancero, LLC's ("Company") policy, practices and procedures to ensure compliance with 47 CFR Subpart 1.17, as modified ("FCC CPNI Rules"). The Company currently provides only Interconnected VoIP services over broadband facilities to business customers pursuant to contract. The Company's contracts contain confidentiality agreements that address use and protection of customers' private information. If in the future The Company elects to expand or change the type and manner in which its services are provided, it is committed to follow the applicable rules set forth in the FCC CPNI Rules with regard to both utilization and protection of CPNI, including the institution of additional operational procedures as required to ensure that notification is provided to the customer and customer approval is obtained before CPNI is used or disclosed.

Operational Practices and Procedures

The Company is committed to taking all reasonable measures to discover and protect against attempts to gain unauthorized access to its customer's CPNI. The Company discloses CPNI only (i) as set out in its contracts with customers (ii) where required by law in accordance with lawful U.S. process or (iii) pursuant to a customer-initiated written request made to a Company dedicated Account Manager for such customer or to an authorized Company employee or agent. In person requests require evidence of a valid government issued ID. The Company has elected not to disclose CPNI over the phone and does not allow for online access to CPNI. Requests for CPNI by law enforcement agencies are only granted if a subpoena or court order is submitted by an authorized court or government agency, or if the customer provides written permission, which shall be directed to an officer of the Company, or its designee, for approval before such access is granted by Company employees or agents. The Company practice is to maintain a record of all instances where CPNI was disclosed or provided to third parties, or where third parties were allowed access to CPNI. The Company's operational procedures require that all requests for customer CPNI be in writing, whether from an authorized employee, third party or law enforcement, and these requests are maintained in the Company's archives for at least one year.

In the case of a breach which results in unauthorized CPNI disclosure, the Company sends notification of such breach to the governmental agencies and to the customer as specified in the FCC CPNI Rules; that is, no later than seven days following the breach, to the United States Secret Service (USSS) and the Federal Bureau of Investigation (FBI) in accordance with 47 CFR §64.2011. The Company's internal procedure is to notify the customer following notice to law enforcement, unless there is an urgent need to notify the customer to prevent harm. The Company retains electronic or manual records of all CPNI breaches for a minimum of two years. The Company provides training to Company employees, contractors and agents on the FCC CPNI Rules. Further Company policy includes a disciplinary process to ensure that its personnel, contractors and agents comply with restrictions regarding the use and disclosure of and access to CPNI. Non-compliance with FCC CPNI Rules will result in verbal and written warnings and, if not corrected or if done in a malicious or willful way, will lead to termination of employment.

Those individuals who have access to customer's CPNI have specific performance requirements related to use and protection of CPNI and are subject to supervisory review. The Company retains electronic and hard copy archives of all Sales and Marketing Campaigns related to Company services, whether done by the Company or an affiliate. These records are retained for at least one year. The current company policy requires that all Company marketing, including out-bound marketing, have approval of a Company officer.

Ancero, LLC Robocall Mitigation Compliance with TRACED Act

Ancero, LLC (the “Company”) is committed to cooperating with the Federal Communications Commission (FCC), law enforcement, and the industry traceback consortium in investigating and stopping any illegal robocallers that it learns are using our service to originate calls or transit calls into the United States and territories.

The Company has fully implemented STIR/SHAKEN.

The Company commits to fully responding within 24 hours to all traceback requests from the ITG, the TPTG, the FCC, and law enforcement. The Company shall cooperate with these groups to investigate and stop any illegal robocallers from using Company’s service to carry or process illegal calls. When notified by the FCC’s Enforcement Bureau, Company shall block and report identified illegal traffic, and any substantially similar traffic, on an ongoing basis (unless Company’s investigation determines that the traffic is not illegal) when Company receives actual written notice of such traffic from the Enforcement Bureau. If Company determines that the identified traffic is not illegal, Company shall provide the Enforcement Bureau with an explanation as to why Company reasonably concluded that the identified traffic is not illegal, and what steps it took to reach that conclusion.

The Company utilizes a combination of internal tools and third-party solutions to check for Do Not Originate (DNO) numbers. In addition, the Company utilizes a combination of internal tools and third-party solutions to detect invalid phone number formats, area codes and unassigned number blocks. The Company also utilizes data analytics to detect and investigate irregular and unexpected calling patterns, originating number use against customer profiles.

The Company uses data systems for analytics and reviews to identify illegal robocalling in addition to a Know Your Customer (KYC) requirement to access the Company’s networks. The process includes:

- Monitoring the network to identify suspicious traffic patterns.
- Limiting customers' capacity via call per second and/or concurrent session limits.
- Regularly checking call patterns for possible abusive traffic.

- All new customers are verified with a combination of electronic and manual verification systems, credit reviews, references from trusted industry members, and previous experiences with customer executives and employees. The Company severely limits the capabilities of new accounts until these appropriate processes are complete.

Ancero, LLC has two upstream providers from which it receives voice traffic:

1. PayG LLC dba SkySwitch Arborcrest 1, 751 Arbor Way
Suite 150
Blue Bell, PA 19422
Phone: 747.777.8100
Email: support@skyswitch.com

2. CoreDial LLC
Arborcrest 1, 751 Arbor Way
Suite 150
Blue Bell, PA 19422
Phone: 215.297.4400
Email: cdsupport@skyswitch.com

The Company reserves the right to refuse traffic from any party at any time where robocalling or use of originating numbers that are not valid or they are not authorized to use has occurred or is suspected. The Company is able to block the originating number(s), terminating numbers(s), trunk(s) or customer, including termination of customer relationship to prevent robocalling, invalid originating number or spoofed origination number transiting the Company's networks.

Ancero, LLC Principals:

1. Robert Hogg – Managing Partner
Address: 735 Lippincott AVE, Moorestown, NJ 08057
2. Paul Boyer – Managing Partner
Address: 2 Saddler DR, Medford, NJ 08055
3. Randy Benson – Managing Partner
Address: 4 Cambridge Court, Little Egg Harbor, NJ 08087