

Robocall Mitigation Plan

Updated: 05/13/2026

Introduction and Description

South Dakota Network, LLC (dba SDN Communications) (“SDN”) was established in 1989 as a Centralized Equal Access (“CEA”) provider. SDN’s Operating Company Number (“OCN”) is 8812. SDN is owned by seventeen (17) Independent Local Exchange Carriers (“ILECs”) and operate an access tandem to switch traffic between the ILECs and Interexchange Carriers and Wireless Service Providers. SDN does not originate any traffic other than within SDN’s corporate office and is classified as a Non-Gateway Intermediate Voice Service Provider.

Non-Gateway Intermediate Voice Service Provider Information

Business Name:	South Dakota Network, LLC
Primary Address:	2900 West 10 th Street, Sioux Falls, SD 57104
Other Business Names:	SDN Communications (aka SDN)
Business Names Previously used:	South Dakota Network, Inc.
Foreign Service Provider:	No

Contact for Robocall Mitigation

Rocky Miller	605-978-3545
Director of Network Operations	
Rocky.Miller@sdncommunications.com	
Cc: Switching@sdncommunications.com	

SDN Communications	
Network Operations Center	877-287-8023
2900 West 10 th Street, Sioux Falls, SD 57104	

Mitigation Plan

SDN Monitors activities in the Robocall Mitigation Database and will not accept traffic from any provider that is not listed in the database.

SDN has a Voice Services Department with dedicated staff that monitors call volumes by trunk group on a daily basis using a variety of tools built in-house and tools from the following vendors:

- TransNexus – Clear IP
- Ribbon – Ribbon Protect/Ribbon Analytics
- Ribbon - EMS
- Cordell ISD/NOC Cloud (NexTech)
- Commio
- FireSteel Technologies

SDN specifically monitors the following:

- Call volumes and average call durations
- Call completion ratios
- Short duration call volumes
- Bandwidth consumption
- International Destinations and Call volumes
- Invalid calling numbers

Traceback Support

Upon receipt of written notice from the FCC's Enforcement Bureau, the Industry Traceback Group, or law enforcement, SDN will immediately assist with traceback information, call blocking, and mitigation as requested.

SDN has educated staff and processes in place to address any traceback requests from the FCC, the Industry Traceback Group, and law enforcement agencies within 24 hours. Our Network Operations Center is staffed 24 hours a day, 7 days a week, 365 days a year. Traceback requests that come in on weekends or outside of normal business hours will be escalated to on-call staff to ensure that the data request is satisfied within the required 24-hour window.

Traceback requests should be sent to SDN's Network Operations Center ("NOC") by way of the following email addresses: support@sdncommunications.com
rocky.miller@sdncommunications.com

SDN's NOC may also be reached at the following toll-free number: [877-287-8023](tel:877-287-8023).

Know Your Upstream Provider

All providers upstream to SDN's tandem are either an ILEC with ownership in SDN or an affiliate of one of the ILECs with ownership. Relationships with these upstream providers have been in place for over three (3) decades.

SDN does not currently pursue additional partners or upstream providers, however if the opportunity presented itself, a thorough background check would be performed before any connectivity would be established. The provider would have to be a legitimate ILEC or CLEC within the PSTN.

All upstream providers to SDN are connected using SIP and must certify that they are authenticating calls using STIR/SHAKEN and have a Robocall Mitigation Plan filed and accepted by the FCC.

Know Your Customer

As a Centralized Equal Access ("CEA") provider, SDN does not have any end-user residential or business subscribers for voice services. The seventeen (17) ILECs that own SDN have direct relationships with their subscribers. SDN serves as the access tandem, which is effectively the Non-Gateway Intermediate Provider. The ILECs are the voice service providers for residential and business end users, and they each have their own Robocall Mitigation Plans. One hundred percent (100%) of the traffic that the ILECs originate and route to SDN for termination to the PSTN is STIR/SHAKEN authenticated, and SDN passes that protocol through all downstream providers that have SIP connectivity with SDN.

STIR/SHAKEN

All of the voice traffic that originates on SDN's voice network is authenticated with STIR/SHAKEN. SDN and its subtending ILECs and CLECs have all implemented STIR/SHAKEN and are authenticating all originating traffic.

For inbound traffic to the tandem from Interexchange Carriers and Wireless Service Providers that are connected to SDN via SIP, SDN passes the STIR/SHAKEN identity header on to its subtending ILECs and CLECs without modification.

Certifying Statement

SDN certifies that:

1. SDN has not been prohibited from filing in the Robocall Mitigation Database.
2. SDN has not, and currently is not, subject to a Commission, law enforcement, or regulatory agency action or investigation due to suspected unlawful robocalling or spoofing.
3. All voice traffic that originates on SDN's voice network is subject to the Robocall Mitigation Plan.
4. Should a material change occur, SDN will file a new certification reflecting such change within 10 business days after the material change occurs.

Ownership and Management of SDN

SDN Members:

Alliance Communications Cooperative, Inc.
612 3rd Street
Garretson, SD 57030

Beresford Municipal Telephone Company
101 North 3rd Street
Beresford, SD 57004

Cheyenne River Sioux Tribe Telephone Company
100 Main Street
Eagle Butte, SD 57625

Faith Municipal Telephone Company
206 Main Street
Faith, SD 57626

Golden West Telecommunications Cooperative
415 Crown Street
Wall, SD 57790

Interstate Telecommunications Cooperative
312 4th Street West
Clear Lake, SD 57226

James Valley Telecommunications
235 East 1st Avenue
Groton, SD 57445

Kennebec Telephone Company, Inc.
220 South Main Street
Kennebec, SD 57544

Midstate Communications
120 East First Street
Kimball, SD 57355

RC Technologies
205 Main Street
New Effington, SD 57255

Santel Communications Cooperative
308 South Dumont Avenue
Woonsocket, SD 57385

Swiftel Communications
415 Fourth Street
Brookings, SD 57006

Triotel Communicatoins, Inc.
330 S. Nebraska Street
Salem, SD 57058

Valley Telecommunications Cooperative
102 Main Street South
Herreid, SD 57632

Venture Communications Cooperative
208 Commercial Avenue SE
Highmore, SD 57345

West River Cooperative Telephone Company
801 Coleman Avenue
Bison, SD 57620

West River Telecommunications Cooperative
101 West Main
Hazen, ND 58545

SDN Board of Managers:

Ross Petrick, President, 612 3rd Street, Garretson, SD 57030
Tracy Bandemer, Vice President, 312 4th Street West, Clear Lake, SD 57226
Chad Mutziger, Secretary/Treasurer, 120 East 1st Street, Kimbell, SD 57355
Fay Jandreau, 218 Commercial Avenue SE, Highmore, SD 57645
Heather Kranz, 630 South Nebraska Street, Salem, SD 57058
Steve Meyer, 415 Fourth Street, Brookings, SD 57006
Ryan Thompson, 308 South Dumont Avenue, Woonsocket, SD 57385
Nick Rogness, 415 Crown Street, Wall, SD 57790
Eric Kahler, 801 Coleman Avenue, Bison, SD 57620

SDN Management Staff:

Ryan Punt, Chief Executive Officer
Jake VanDewater, Vice President of Engineering, Operations, and IT
Sarah Tuntland, Vice President of Finance



2900 West 10th Street
Sioux Falls, SD 57104

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605.334.4782 FAX
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Certifying Officer

Jake VanDewater
Vice President of Engineering, Operations, and IT.

605-978-1044

Jake.VanDewater@sdncommunications.com

South Dakota Network, LLC
2900 West 10th Street
Sioux Falls, SD 57104

Date Certified: May 26, 2026

Signature: 