

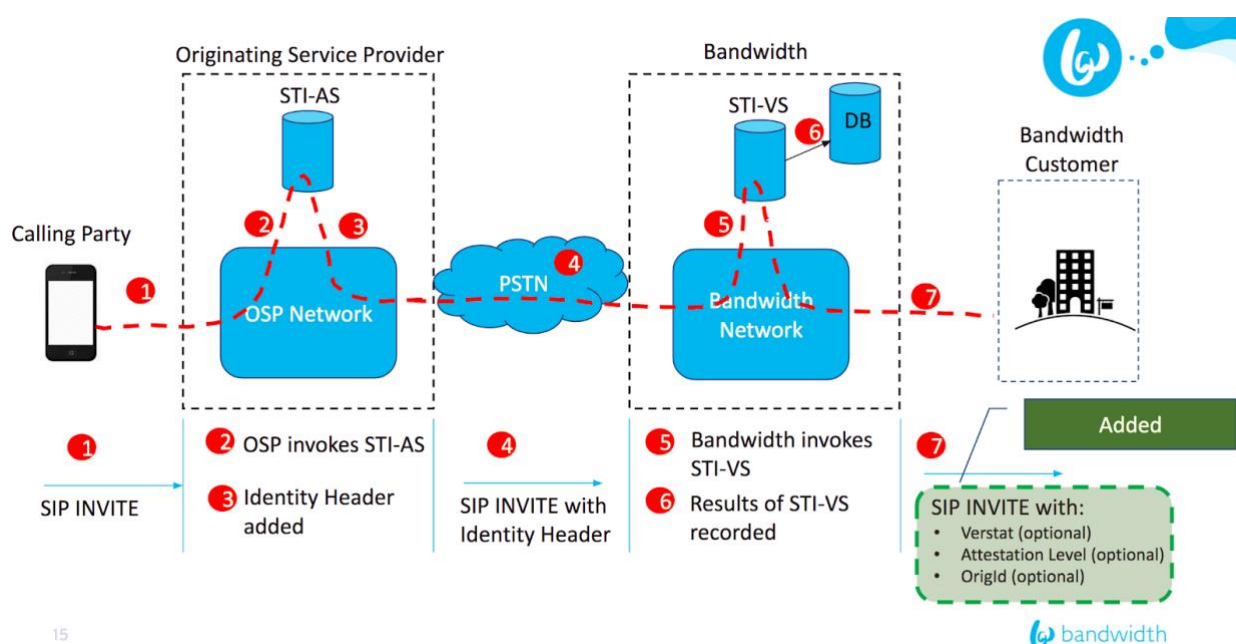
Wildix Robocall Mitigation Program (RMP)

Wildix Inc. specializes in unified communications and VoIP solutions. We are providing businesses with communication systems that integrate various channels such as voice, video, chat, and collaboration tools into a single platform.

Wildix is a closed Ecosystem, Trunk Service is provided only for Wildix Unified Communications Systems customers, using the Trunk service by third-party systems is impossible. Trunk service provided based on the DIDs Numbers obtained from the Bandwidth Inc.

Implementation:

Enhanced Verification Status passed in both Inbound and Outbound calls. Customers have the possibility to block the Calls with P-Attestation-Indicator=C or absence of P-Attestation-Indicator. Outbound calls can be done only from registered numbers with P-Attestation-Indicator=A.



Know-Your-Customer:

To obtain the DID customer should provide ID, company certificate, official address, and e911 address for each location. Customer portfolio is a small-big-sized business that receives more calls than sending, approx. ratio 2 x 1.

Call Volume:

Each caller is restricted in the number of outgoing calls they can make per minute and the maximum number of simultaneous calls permitted. These restrictions are determined individually for each customer, considering their business profile and anticipated calling patterns.

Caller-ID:

Wildix offers to the customer's telephone numbers (DIDs). For all outgoing calls, customers must use a caller ID from the pool of numbers assignee. The sole exception is for forwarded calls, where the call must include a DIVERSION header containing a number assigned to the customer by Wildix.

CDR Monitoring / Call Duration:

Wildix has a Machine Learning analytical system that checks the attempts done for the previous day and indicates the anomalies. Each anomaly is reported to the customer to get an explanation of the call's reason.

Traceback / Action:

Wildix has never received Tracebacks. But ready to react during 24 hours with detection and prevention.