
Solution Technology Plus, Inc

02/25/2024

3777 Richmond Ave
Staten Island, NY 10312

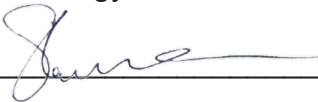
As the Chief Executive Officer of Solution Technology Plus, Inc., I, Steven Gershkowitz, hereby affirm our unwavering commitment to actively engage in the trace-back process initiated by the Commission, law enforcement agencies, and the industry's trace-back consortium. We pledge full cooperation with these entities to diligently investigate and halt any illicit robocall activities utilizing our service as an origin point. Furthermore, it is important to note that a portion of the voice traffic emanating from our network adheres to the STIR/SHAKEN protocols, while the remaining voice traffic is rigorously monitored under a dedicated robocall mitigation strategy.

As a compact system integrator and a Non-Gateway Intermediate Provider, our operational scope grants us a unique position. Our service model, predicated on providing inbound and outbound calling infrastructure exclusively to our clientele via controlled telephone systems, exempts us from the mandatory implementation of STIR/SHAKEN standards. Our contractual engagements with end users incorporate explicit provisions that prohibit robocall activities. Additionally, our system architecture does not facilitate nor do we offer any means (including APIs) for the execution of automated calls by our end users. We maintain stringent control over system access, ensuring only authorized usage.

Our commitment to safeguarding the integrity of our communications extends to the implementation of robust monitoring mechanisms for all inbound and outbound calls. This allows us to swiftly identify and rectify any instances of unauthorized system access, misuse, or other compliance breaches, ensuring the rapid resolution of such issues.

To augment our internal measures, we have enlisted the expertise of third-party service providers, notably Bulk Solutions, for the provision of advanced Robocall Mitigation and Prevention Services. This partnership underscores our proactive stance in adopting comprehensive solutions to combat the menace of robocalls, further reinforcing our dedication to maintaining the highest standards of service integrity and regulatory compliance.

Solution Technology Plus, Inc d.b.a STPVoice

By: _____

Date: 02/25/2024