

## **SafeCall, Inc. Robocall Mitigation Plan**

SafeCall, Inc. is committed to cooperating with the Federal Communications Commission (FCC), law enforcement, and the industry traceback consortium in investigating and stopping any illegal robocallers that it learns are using our service to originate calls or transit calls into the United States and territories.

SafeCall has fully implemented STIR/SHAKEN with our providers listed below.

SafeCall commits to fully responding within 24 hours to all traceback requests from the ITG, the TPTG, the FCC, and law enforcement. SafeCall shall cooperate with these groups to investigate and stop any illegal robocallers from using SafeCall's service to carry or process illegal calls. When notified by the FCC's Enforcement Bureau, we shall block and report identified illegal traffic, and any substantially similar traffic, on an ongoing basis (unless Company's investigation determines that the traffic is not illegal) when Company receives actual written notice of such traffic from the Enforcement Bureau. If Company determines that the identified traffic is not illegal, Company shall provide the Enforcement Bureau with an explanation as to why Company reasonably concluded that the identified traffic is not illegal, and what steps it took to reach that conclusion.

SafeCall management and staff personally know our customers and it is our intention to only serve reputable organizations. We only serve small business customers who are physically headquartered in our service area. Before and during implementation of our services we personally meet with every customer to discuss their needs and how they will be utilizing our service. SafeCall staff provisions every endpoint/device that runs on our system (customers do not have the ability to add devices on their own). We do allow any types of auto dialer devices on our system. As stated above, if we are notified of, or suspect illegal traffic on our system we have the ability to immediately suspend service for the customer in question and provide detailed call records.

SafeCall, Inc. serves our customers by utilizing a white label business model with the two providers below.

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