

Your IT Process, LLC
2079 N. 198th Ave
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Your IT Process, LLC Simple Robocall Mitigation Plan

We are currently in the process of moving all of our customers to ClearlyIP who will manage the billing and certifying of calls with their authentication token.

Know Your Customer

We follow the best practices for vetting caller identity described by the NANC Call Authentication Trust Anchor Working Group. (<https://docs.fcc.gov/public/attachments/DOC-367133A1.pdf>)

Traceback

We respond to all traceback requests from the Commission, law enforcement, and the registered traceback consortium and cooperate with such entities in investigating and stopping any illegal robocallers that use our service to originate calls. All the voice traffic that originates on our network is subject to the robocall mitigation program described below.

Robocall Mitigation Program

We work with ClearlyIP who monitors our trunks in real time and notifies us of potentially illegal robocalls. ClearlyIP allows for a real time CDR of calls that we can trace for authentication. We immediately investigate any identified calls to determine if the caller was attempting to originate unlawful robocalls. If we determine that the caller was attempting to originate unlawful robocalls, then we either warn them to stop or terminate their service as appropriate.

Thea Rose Kindinger