

Statement from CGB Tech Solutions Inc.

CGB Tech Solutions Inc. is committed to complying with the Federal Communications Commission's (FCC) rules regarding caller ID authentication, call blocking, and appeals of the STIR/SHAKEN Governance Authority token revocation decisions. We have implemented the following measures to ensure compliance:

Caller ID Authentication:

We have adopted the STIR/SHAKEN framework to authenticate caller ID information for all calls that traverse our network. This helps to reduce the effectiveness of illegal call spoofing and allows law enforcement to identify bad actors more easily.

Our systems are regularly updated to ensure the highest level of security and accuracy in caller ID authentication.

Call Blocking:

We have established procedures to block calls that are identified as illegal or that originate from numbers on a do-not-originate (DNO) list.

We respond promptly to notifications from the FCC's Enforcement Bureau and take necessary actions to block illegal traffic.

Our call blocking mechanisms are designed to minimize the impact on legitimate calls, ensuring that our customers experience minimal disruption.

Robocall Mitigation:

Our robocall mitigation program includes reasonable steps to avoid carrying or processing illegal robocall traffic.

We are committed to responding fully and in a timely manner to all traceback requests from the FCC, law enforcement, and the industry traceback consortium.

We continuously monitor our network for signs of illegal robocall activity and take proactive measures to prevent such traffic.

Certification in the Robocall Mitigation Database:

We have certified in the FCC's Robocall Mitigation Database that all calls we carry or process are subject to our robocall mitigation program.

Our certification includes details on the specific steps we have taken to avoid illegal robocalls and our commitment to cooperate with investigations.

We regularly review and update our certification to reflect any changes in our mitigation strategies or regulatory requirements.

Compliance with Enforcement Tools and Obligations:

We understand the importance of adhering to the FCC's enforcement tools and obligations.

We have established a process to ensure compliance with all relevant rules and are prepared to take corrective actions if necessary.

Our compliance team is trained to handle enforcement actions and to implement any required changes swiftly and effectively.

Public Safety Safeguards:

We have implemented safeguards to ensure that emergency calls to 911 and calls from public safety answering points and government emergency numbers are not blocked.

Our systems prioritize the delivery of emergency calls to ensure that they are connected without delay.

We work closely with public safety organizations to ensure that our safeguards meet their needs and expectations.

CGB Tech Solutions Inc. remains dedicated to protecting consumers from illegal robocalls and ensuring compliance with all FCC regulations. We are committed to maintaining the trust of our customers and the integrity of our network.

We do not contract any third-party analytics providers for assistance with compliance.

Thank you.

Jennifer Brunkow

Owner/President

CGB Tech Solutions, Inc.