

## Inside Connection Communications, Inc. **Robocall Mitigation Compliance with TRACED Act**

Inside Connection Communications, Inc. (the “Company”) is committed to cooperating with the Federal Communications Commission (FCC), law enforcement, and the industry traceback consortium in investigating and stopping any illegal robocallers that it learns are using our service to originate calls or transit calls into the United States and territories. The Company has fully implemented STIR/SHAKEN. The Company commits to fully responding within 24 hours to all traceback requests from the ITG, the TPTG, the FCC, and law enforcement. The Company shall cooperate with these groups to investigate and stop any illegal robocallers from using Company’s service to carry or process illegal calls. When notified by the FCC’s Enforcement Bureau, Company shall block and report identified illegal traffic, and any substantially similar traffic, on an ongoing basis (unless Company’s investigation determines that the traffic is not illegal) when Company receives actual written notice of such traffic from the Enforcement Bureau. If Company determines that the identified traffic is not illegal, Company shall provide the Enforcement Bureau with an explanation as to why Company reasonably concluded that the identified traffic is not illegal, and what steps it took to reach that conclusion.

Prior to signing a new customer, the company:

- Meets all customers in person
- Verifies they are a legitimate company
- Stays local within the community
- Has the right and access of terminating voice traffic immediately for any reason

Inside Connection Communications, Inc. has one upstream provider from which it receives voice traffic:

CoreDial LLC Arborcrest 1, 751 Arbor Way

Suite 150 Blue Bell, PA 19422

Phone: 215.297.4400

Email: cdsupport@skyswitch.com

The Company reserves the right to refuse traffic from any party at any time where robocalling or use of originating numbers that are not valid or they are not authorized to use has occurred or is suspected. The Company is able to block the originating number(s), terminating numbers(s), trunk(s) or customer, including termination of customer relationship to prevent robocalling, invalid originating number or spoofed origination number transiting the Company’s networks.