



[Robocall Mitigation Plan](#)

NETRUNK LTD is an interconnected service provider, used and enjoyed by small business to enterprise customers.

[Traceback](#)

We promptly respond to call traceback requests from; the Commission, law enforcement and the traceback consortium and to cooperate with such entities in investigating and stopping any illegal robocallers initiating calls.

[STIR/SHAKEN](#)

All the voice traffic that originates on our network is subject to our caller-id whitelisting process. Should a customer intend on using a caller-id not purchased from NETRUNK LTD, said number must be verified before use. Calls with an unverified number will be dropped.

[Mitigation](#)

Our onboarding and KYC process ensures an agreement is in place which identifies the signing parties and, in most cases, personal identification.

All calls are screened by our in-house built switch to identify calling patterns like those of robocalls, which are investigated by our support team.

NETRUNK LTD will block services to a customer if it determines that the customer is using the services for illegal robo-calling.