

Robocall Mitigation Program Description for Cell Station

Introduction:

Cell Station is dedicated to providing its customers with a secure and reliable communication experience. In line with our commitment to preventing fraud and impersonation, we have implemented a robust Robocall Mitigation Program that goes beyond traditional methods to ensure the safety and trustworthiness of our calling services.

Key Features:

1. **Fraud Detection:** Our program employs fraud detection algorithms that scrutinize incoming calls for any suspicious activity. This proactive approach helps identify and block potential fraudulent calls.
2. **Impersonation Prevention:** We actively monitor and analyze call patterns to identify any attempts at impersonation or identity theft. This includes monitoring for voice manipulation and other deceptive techniques.
3. **User Reporting:** Cell Station encourages its users to report any suspicious or fraudulent calls they encounter. This invaluable feedback allows us to investigate and take immediate action against fraudulent actors.

Benefits:

- **Enhanced Security:** Our program is designed to protect our customers from fraud, impersonation, and deceptive practices, ensuring that their communication is safe and trustworthy.
- **Customer Trust:** By actively preventing fraud and impersonation, Cell Station builds and maintains trust with its customers, reassuring them that their calls are secure.
- **Peace of Mind:** Customers can use Cell Station's services with confidence, knowing that we are committed to their safety and security.

STIR/SHAKEN caller ID authentication framework:

While we have not implemented the STIR/SHAKEN caller ID authentication framework due to limited calls to the US, our proactive fraud detection measures ensure that calls remain secure, even in the absence of this framework.