

Robocall Mitigation Program Description

Organization Name: *UNIFYUS Solutions LLC*

Introduction:

UNIFYUS Solutions LLC is steadfast in its commitment to mitigating the pervasive issue of robocalls and safeguarding consumers from unwanted and fraudulent communications. As a dedicated player in the telecommunications industry, our organization recognizes the paramount importance of adhering to industry regulations and deploying robust robocall mitigation strategies.

STIR/SHAKEN Implementation:

Our organization has implemented the STIR/SHAKEN framework to authenticate and verify caller ID information. We actively collaborate with carriers to implement STIR/SHAKEN whenever possible, contributing to a more secure and trustworthy telecommunications environment.

Caller ID Authentication Practices:

We employ rigorous practices to authenticate and validate the integrity of caller ID information. All our Caller ID (CID) information is named as per the end users or business owners who have signed our service under contract, ensuring transparency and accountability. This practice helps prevent caller ID spoofing and illegal robocalls.

Measures to Avoid Originating Illegal Robocall Traffic:

Outbound calls are configured to use Caller Name (CNAM) information from our carriers.

We have agreements with end users, emphasizing their responsibility to terminate service and accept liability if fraudulent calls are made. Penalties for illegal activities are the end customer's liability.

Collaboration and Traceback:

UNIFYUS Solutions LLC collaborate to respond to all traceback requests from the Commission, law enforcement, and the industry traceback consortium. We actively cooperate with these entities in investigating and stopping any illegal robocallers that use our service to originate calls.

Consumer Education:

As part of our commitment to consumer protection, we run educational initiatives to raise awareness about robocall mitigation efforts. We communicate with our customers to provide guidance on reporting suspicious calls and verifying the authenticity of caller information, empowering them to make informed decisions.

Monitoring and Reporting:

Our organization utilizes advanced monitoring mechanisms to detect and mitigate robocalls effectively. We employ cutting-edge tools and systems to track and analyze call traffic. We are committed to responding to any request within 48 hours and providing information available for the requested call, including actions taken against any identified faults.

Compliance with FCC Regulations:

We are fully committed to complying with all FCC regulations related to robocall mitigation. This includes adherence to specific sections of the Code of Federal Regulations, such as 47 CFR § 64.6301(a)(1) and (2), to ensure the highest standards of integrity and security in our telecommunications practices.

Continuous Improvement:

Our organization is dedicated to continuous improvement in robocall mitigation. We actively explore and adopt new technologies and best practices to stay ahead of evolving threats, ensuring that our robocall mitigation program remains effective and up-to-date.

Conclusion:

In conclusion, UNIFYUS Solutions LLC is fully committed to a comprehensive and effective Robocall Mitigation Program. We are ready to collaborate with regulatory bodies and industry stakeholders to collectively reduce unwanted robocalls and protect consumers from fraudulent activities.