



Robocall Mitigation Plan

Business Information:

Business Name: Velocity Tech Services, LLC

Business DBA: Velocity IQ, LLC

Business Address: 2979 46th Avenue North, St. Petersburg, FL 33772

Phone: (727) 209-0232

Velocity Tech Services, LLC (Velocity IQ) has implemented a comprehensive and detailed robocall mitigation program to prevent originating, carrying, or processing illegal robocall traffic meeting the new requirements released by the Federal Communications Commission, DA 24-73, Released Jan. 25, 2024.

Robocall Mitigation and KYC:

- Customer Verification: Implementing Know Your Customer (KYC) protocols to verify the identity and legitimacy of new and existing customers.
- Call Pattern Monitoring: Regularly analyzing & alerting call traffic to identify anomalies indicative of illegal robocall activity.
- Traffic Filtering: Utilizing call analytics systems to detect and automatically block suspicious or flagged traffic before it reaches its destination.
- Customer Education: Providing ongoing education and guidance to customers about compliance with robocall mitigation policies and avoiding unlawful activities.

STIR/SHAKEN Implementation:

- Velocity IQ has implemented STIR/SHAKEN protocols across all IP-based portions of its network, ensuring the authentication and verification of caller ID information.
- For calls originating or terminating on non-IP networks or PBXs unable to implement STIR/SHAKEN Velocity IQ employs fallback mechanisms to maintain compliance with FCC standards, including but not limited to our Provider's robocall mitigation services.

Know Your Provider:

- Conducting periodic audits of upstream providers to confirm their adherence to anti-robocall measures.
- Flowroute (BCM One, Inc.) RMD0011709
- Call48 (Skye Telecom LLC) RMD0002467

Compliance

- Velocity IQ has not been subject to any FCC or law enforcement investigations or actions related to illegal robocalling or deficiencies in RMD certifications.
- Velocity IQ has not been removed by Commission action and have not been prohibited from filing in the Robocall Mitigation Database (RMD).
- Velocity IQ responds quickly to traceback requests from the Commission, law enforcement, and the registered traceback consortium and cooperate with such entities in investigating and stopping any illegal robocalls that use our service to originate calls.



Additional Disclosures

- Role in the Call Chain: Velocity IQ operates as a voice service provider, responsible providing voice services to and managing PBXs on behalf of its customers.
- Traceback Compliance: Velocity IQ commits to responding fully and promptly (within 24 hours) to traceback requests from the Industry Traceback Group (ITG) or the FCC.
- Affiliates, Subsidiaries, and Parent Companies: None applicable.
- Commitment to Compliance: Velocity IQ is dedicated to full compliance with FCC regulations, ensuring that its robocall mitigation measures are effective, transparent, and continuously improved.

Responsible Party:

Name: Ryan Vysniauskas

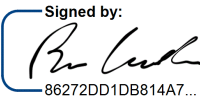
Title: CTO

Phone: (727) 209-0232

Certification Statement

I, Ryan Vysniauskas, CTO of Velocity Tech Services, LLC, hereby certify that the above information is accurate and that Velocity Tech Services, LLC complies with all applicable FCC requirements related to robocall mitigation and STIR/SHAKEN implementation and RMD certification. I affirm that Velocity Tech Services, LLC is committed to maintaining robust compliance measures and promoting a trusted telecommunication network.

Printed Name: Ryan Vysniauskas

Signature:  Signed by:
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Date: 12/28/2024

Velocity IQ, LLC

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