

To whom it may concern,

Zaheen Telecom is an international voice service provider focusing on A-Z services.

In terms of USA traffic, considering that:

- Zaheen telecom does not include USA termination in its offer unless the traffic is guaranteed as retail conversational traffic
- Zaheen telecom does not originate USA traffic but only transits it, should the above be confirmed
- Zaheen telecom has blocked domestic USA traffic from reaching our switches

The chances of Zaheen telecom transiting robocalls to the USA are extremely minimal.
However:

Our USA robocall mitigation action plan consists of:

- Proactive monitoring of traffic statistics for the occasions when USA conversational traffic passes through our switch
- Confirmation of Stir/Shaken authentication from our customers for each time they send us USA traffic
- Instructing our NOC support team to escalate to management any robocalls that might be identified as present in our network

Sincerely,

Cezar Oprea
CTO