

Robocall Mitigation Plan - TELECOMEZ CORP

Certification of Compliance with the TRACED Act and FCC Regulations

TELECOMEZ CORP hereby certifies that it has implemented and maintains a Robocall Mitigation Program in full compliance with 47 CFR § 64.6305, governing all originating and terminating calls on its network. Neither TELECOMEZ CORP nor any affiliated entities under its ownership, management, or control have been subject to FCC, law enforcement, or regulatory actions related to illegal robocalling or caller ID spoofing, or findings of misconduct regarding robocall mitigation certifications or program deficiencies.

1. Traceback Cooperation

a. Designated Point of Contact

As required under 47 CFR § 64.6305(d)(4)(v), TELECOMEZ CORP maintains a dedicated, 24/7 traceback contact (including name, title, address, phone number, and email address) which is registered and kept current in the FCC Robocall Mitigation Database.

b. Response to Traceback Requests

TELECOMEZ CORP commits to responding to all traceback requests from the FCC, law enforcement, and the registered traceback consortium (USTA) within 24 hours. We will fully cooperate to identify, investigate, and terminate any illegal robocallers found to be using our network.

2. Know-Your-Customer (KYC) & Identity Verification

a. Customer Due Diligence

TELECOMEZ CORP employs strict Know Your Customer (KYC) protocols for all residential, retail, and wholesale subscribers. This includes the collection and verification of service addresses and identity documentation at onboarding.

b. Enhanced Screening for High-Risk Customers

Certain customer classes, including outbound call centers and high-volume users, undergo stricter application reviews to prevent misuse and are subject to ongoing monitoring for suspicious calling patterns.

3. STIR/SHAKEN Implementation & Caller ID Validation

a. STIR/SHAKEN Status

Pursuant to 47 CFR § 64.6304, TELECOMEZ CORP, as a provider with fewer than 100,000

subscriber lines, is operating under an extension for the full implementation of the STIR/SHAKEN caller ID authentication framework. Notwithstanding this extension, TELECOMEZ CORP's robocall mitigation program comprehensively covers all voice traffic originating from our network.

b. Authorized Number Usage

Subscribers may only use calling numbers assigned by TELECOMEZ CORP or authorized partners. Single-line subscribers are restricted to using their assigned number. Multi-line (MLTS) subscribers are screened to ensure all originating calls use numbers from their authorized assignments.

c. Caller ID Authentication & Blocking

TELECOMEZ CORP employs third-party analytics and call-blocking services to detect and prevent illegal robocalls. In applicable service areas, this includes the use of Aureon's Caller Identification Authentication (CIDA) with Outbound Shield to proactively block calls from spam-listed, invalid, or unallocated numbers.

4. Network Monitoring & Illegal Traffic Prevention

a. Real-Time Traffic Analysis

TELECOMEZ CORP continuously monitors all outbound call traffic using advanced software systems. This surveillance is designed to flag anomalous calling patterns and scrutinize high-volume traffic for indicators consistent with illegal robocalling.

b. Mitigation Actions

Upon detection of suspicious activity, TELECOMEZ CORP will immediately investigate. Confirmed illegal robocall activity will result in swift enforcement action, including the termination of offending subscribers or upstream carriers.

5. Know-Your-Customer (KYC) Policy for Upstream Carriers

a. Carrier Vetting

TELECOMEZ CORP will only enter into agreements with upstream providers that are registered in the FCC Robocall Mitigation Database. Basic identification details, including business address, contact person(s), and state of incorporation, are collected for all carrier partners.

b. Contractual Compliance

All interconnection agreements include clauses that expressly prohibit the origination of illegal robocall traffic and require full cooperation with traceback investigations as stipulated by FCC rules.

Ongoing Compliance Commitment

TELECOM EZ CORP is committed to maintaining the integrity of its network and protecting consumers from illegal robocalls. We regularly review and update our robocall mitigation practices to ensure ongoing compliance with the TRACED Act and all applicable FCC regulations.