

ITEKNEFY LLC

Robocall Mitigation Program – Updated Filing

Company Information

Business Name: ITEKNEFY LLC

FRN: 0034643130

RMD Number: RMD0015899

Address: 4868 SW 72nd Ave, Miami, FL 33155

Human Principal: Mr. Yassel Perez – Owner & Managing Member

Email: yassel@iteknefy.com

Phone: +1 (305) 972-7699

Provider Type

Voice Service Provider

Certifications

- The company maintains a robocall mitigation program consistent with FCC rules.
- The company monitors traffic to identify and block suspicious robocall activity.
- The company updates its RMD filing within 10 business days of any required change.
- The company responds fully and promptly to all traceback requests.

Regulatory History (Declaration: YES)

ITEKNEFY LLC was subject to **FCC Enforcement Bureau Removal Orders** issued on **August 6, 2025** and **August 25, 2025** due to deficiencies and delayed responses during an office relocation.

The company has since:

- Updated its permanent address
- Corrected all filing deficiencies
- Strengthened internal compliance procedures
- Been provisionally reinstated on September 8, 2025

The company remains fully cooperative with Commission staff.

Robocall Mitigation Plan

iTEKNEFY monitors real-time traffic patterns including:

- Abnormal call spikes
- High-risk short duration calls
- Destination concentration anomalies

Suspicious traffic is blocked immediately and investigated. Accounts may be suspended or terminated.

Know Your Customer (KYC) Program

Onboarding Verification:

- Legal business name and registration
- EIN and ownership structure
- Physical/mailling address verification• Use case description and traffic expectations

Risk Screening:

- Review of public records
- Industry watchlist evaluation• History of abusive calling patterns

Traffic Supervision:

- Continuous CDR review
- Monitoring of anomalies, call ratios, attestation
- Escalation and suspension procedures

Third Party Analytics:

iTEKNEFY uses internal analysis tools and may incorporate third-party analytics to enhance monitoring capabilities.

Traceback Cooperation

The company fully cooperates with traceback requests from the Commission, law enforcement, and the industry traceback consortium.

Caller ID Validation & STIR/SHAKEN

- Only legitimate numbers assigned to customers may be used.
- Caller ID is validated at onboarding.
- STIR/SHAKEN is supported for IP based traffic.
- Downstream carriers provide proper attestation levels.

Commitment to Compliance

iTEKNEFY regularly reviews and updates its mitigation and KYC procedures, ensuring full alignment with evolving FCC requirements.