

TEXT SERVICES, LLC

A SMARTER WAY TO CONNECT

Updated 04/23/2024

Text Services, LLC does not allow our clients to initiate outbound calls by default (this feature is only being used by two of our clients at this time). They have to be vetted and then this can only be turned on by us (the customer cannot turn this feature on). The only outbound calls that we allow are from organizations to their members. These outbound calls will always have the organizations landline phone number as the number that is calling so that their members will know that the call is coming from the organization. We also monitor the outbound calls on a monthly basis. Additionally, all outbound calls are being signed and sent in compliance with STIR/SHAKEN.

Text Services, LLC commits to responding in a timely manner to requests from the FCC and law enforcement.