

Steps taken to avoid originating illegal robocall traffic as part of robocall mitigation program:

1. Carefully analyzing customer traffic and business model to identify any potential risks of robocalls or any illegal activities or scams.
2. Monitoring calls records, CDRs and traffic data regularly finding key indicators of robocalling like call durations, traffic volumes and caller IDs to find out potential risks of robocalling.
3. Communicating with the clients where suspicion of robocalling occurs to ensure timely action is taken to terminate such traffic.
4. Timely reporting of any traceback requests from industry traceback group or any relevant regulator to cooperate fully to avoid illegal robocalling in US.
5. Staying updated with the regulations issued by FCC and other regulatory bodies related to robocalling and making policies to comply with the same.