

ECS Services
Robocall Mitigation Efforts

1. ECS Services commits to respond within 24 hours to all traceback requests from the Federal Communications Commission, law enforcement and the industry traceback consortium and to cooperate with such entities in investigating and stopping any illegal robocallers from using its services to originate calls, and that none of the voice traffic that originates on its network is currently authenticated with STIR/SHAKEN and instead that all of the voice traffic that originates on its network is subject to this robocall mitigation program.
2. Using the questionnaire and onboarding procedures, ECS Services screens all applicants for its services to determine if they are intending to use such services for autodialing from a database of numbers for purposes of telemarketing without having received written permission from the called parties. Calls to wireline numbers for purposes of political campaigning, market research or polling are deemed legal.
3. ECS Services will block services to a customer if it determines that the customer is using the services for illegal robocalling.
4. ECS Services will only accept traffic for termination from companies that are in the Robocall Mitigation Database.