



Robocall Mitigation Database External Filing Instructions

Version: December 2022

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I. INTRODUCTION

The Robocall Mitigation Database can be found at <https://fccprod.servicenowservices.com/rmd>.

Upon landing on the Robocall Mitigation Database site, four options will appear on the Database main page: “Download,” “View Database,” Log In,” and “Create Account.”

Please note that registration is not required for downloading and viewing the registry. The Robocall Mitigation Database is available for viewing by downloadable .CSV file by any member of the public.

II. VIEW DATABASE

a. Downloading the database

- i. To download the Robocall Mitigation Database, go to: <https://fccprod.servicenowservices.com/rmd> and click on the “Download” button in the bottom left corner of the page.

See Figure 1 below.

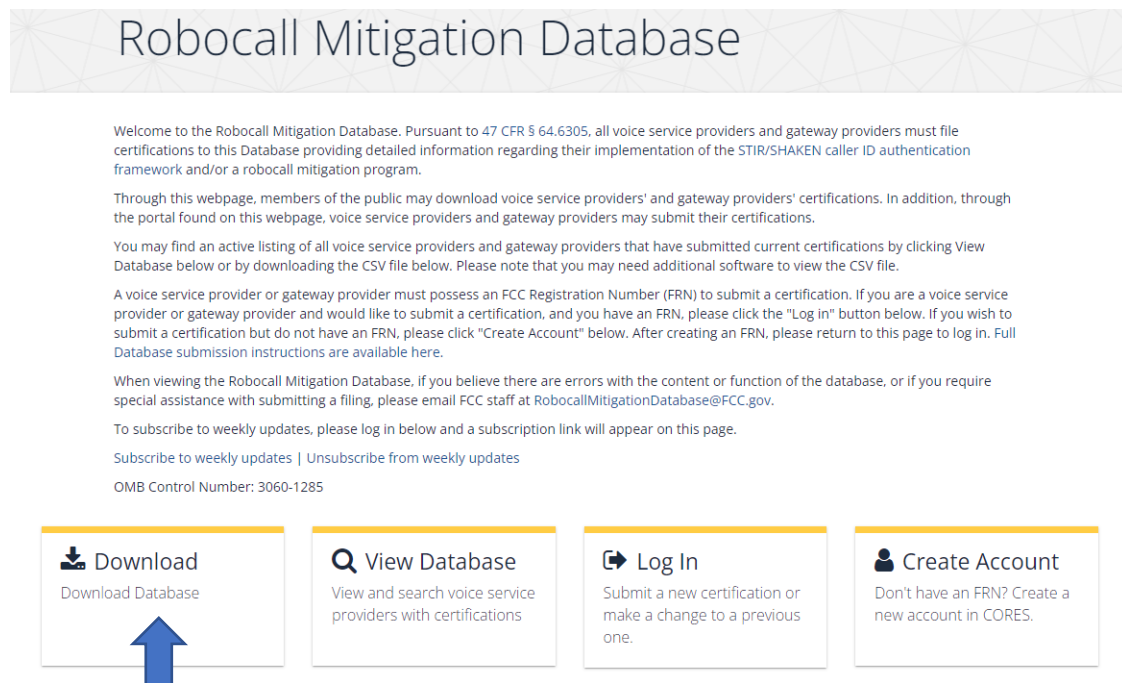


Figure 1 – Welcome Page, click “Download” to download the database.

- ii. After you click “Download,” your browser may prompt you for the application of your choice to view the .CSV file registry. Please note that you may need additional software to view the registry file.

b. Viewing the database

- i. To view the Robocall Mitigation Database, go to <https://fccprod.servicenowservices.com/rmd> and click on the “View Database” button at the bottom left corner of the page.

See Figure 2 below.

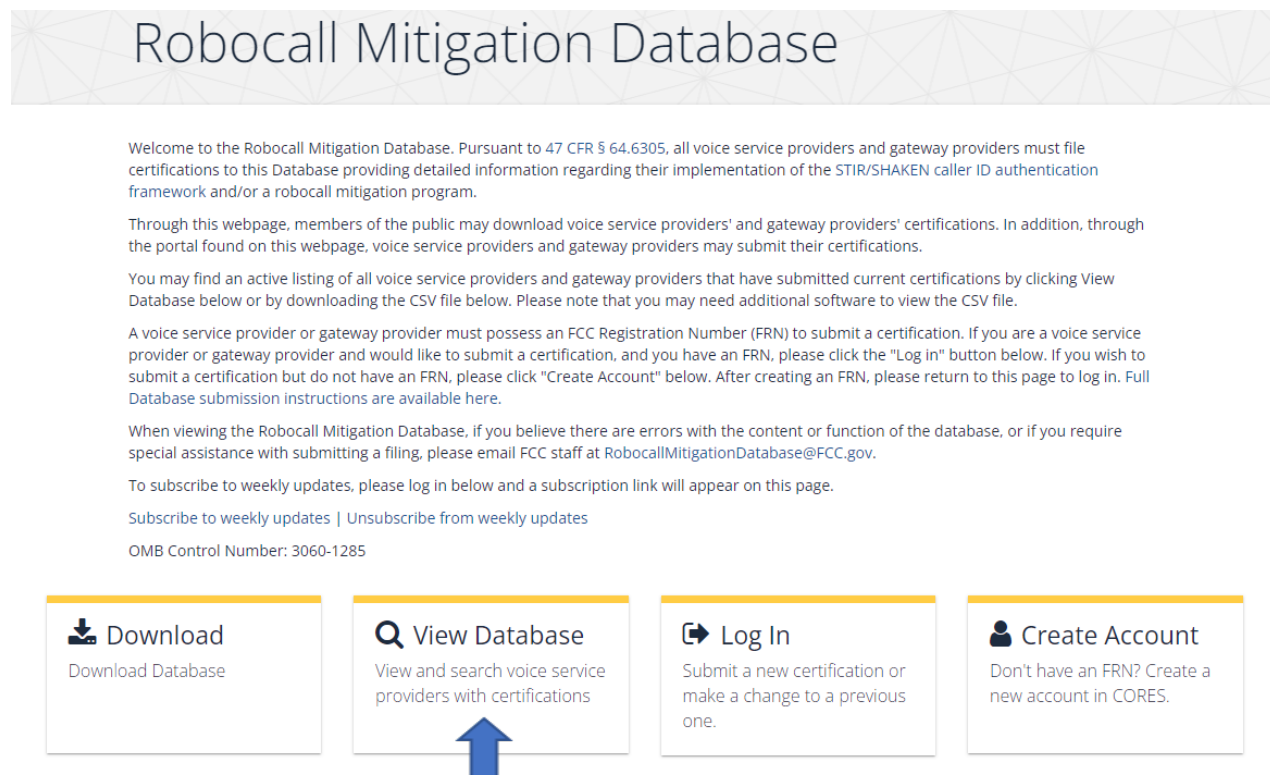


Figure 2 – Welcome Page, click “View Database” to view the database.

- ii. When viewing the Robocall Mitigation Database, if you believe there are errors with the content or function of the database, or if you require special assistance with submitting a filing, please email FCC staff at RobocallMitigationDatabase@FCC.gov.
- iii. To subscribe to weekly updates, you must first log in with a CORES account. Once logged in, a “Subscribe to weekly updates” link will appear.

c. Searching the database

- i. To conduct a text search within the database, click the “View Database” button at the bottom of the page. You will then arrive at the Public Listings Page and a “Keyword Search” box will be located in the top right of the screen.

See Figure 3 below.

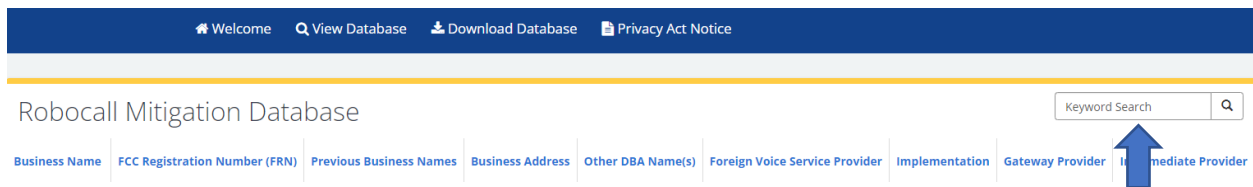


Figure 3 – Public Listings Page, use the “Keyword Search” box to search the database.

- ii. To view all columns of the database, use the horizontal scroll bar located at the bottom of the screen.

See Figure 4 below.

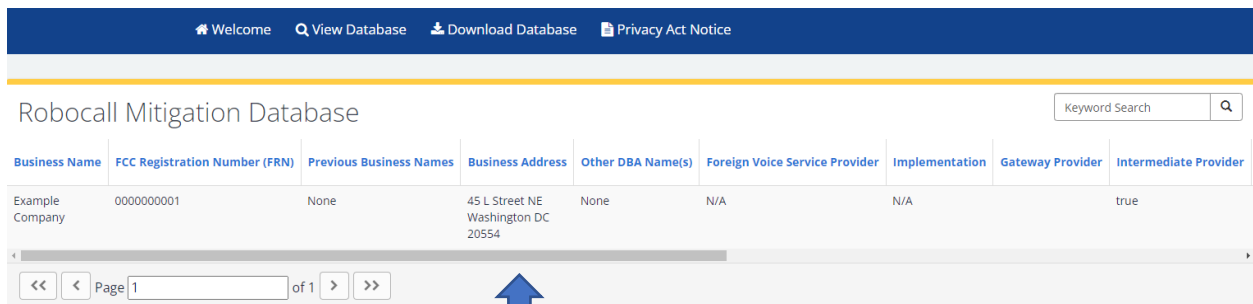


Figure 4 – Public Listings Page

d. Accessing the Database via API

- i. This API provides programmatic read access to this dataset including the ability to filter and query data. Detailed instructions on how to access the database via API are available at the following link: <https://us-fcc.box.com/v/rmd-api-documentation>.

III. SUBMIT & MANAGE FILINGS WITHIN THE DATABASE

a. Submitting a Filing

- i. A Commission Registration System (CORES) account and an FCC Registration Number (FRN) are needed to submit a filing.

- If you need a CORES account or an FRN, please click the “Create Account” button in the bottom right corner of the page or visit <https://apps.fcc.gov/cores/userLogin.do> to begin the CORES account creation process. On this page, there will be CORES Tutorial Videos that can assist with this process.

See Figure 5 below.

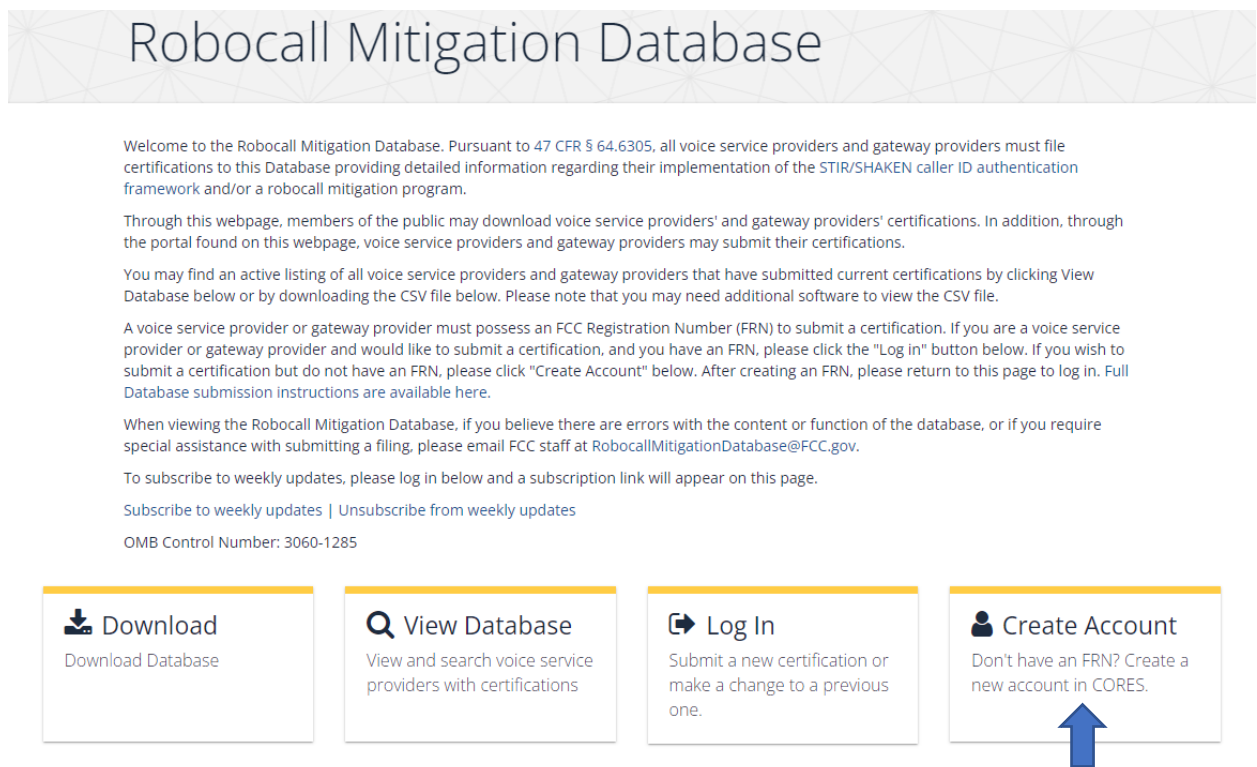


Figure 5 – Welcome Page, click “Create Account” to create a CORES account.

- Voice Service Providers, Gateway Providers, and Intermediate Providers with a CORES account and an FRN can proceed below.

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- ii. Once you have a CORES account and an FRN, you can log in and submit a filing by clicking the “Log In” button on the Robocall Mitigation Welcome Page.

See Figure 6 below.

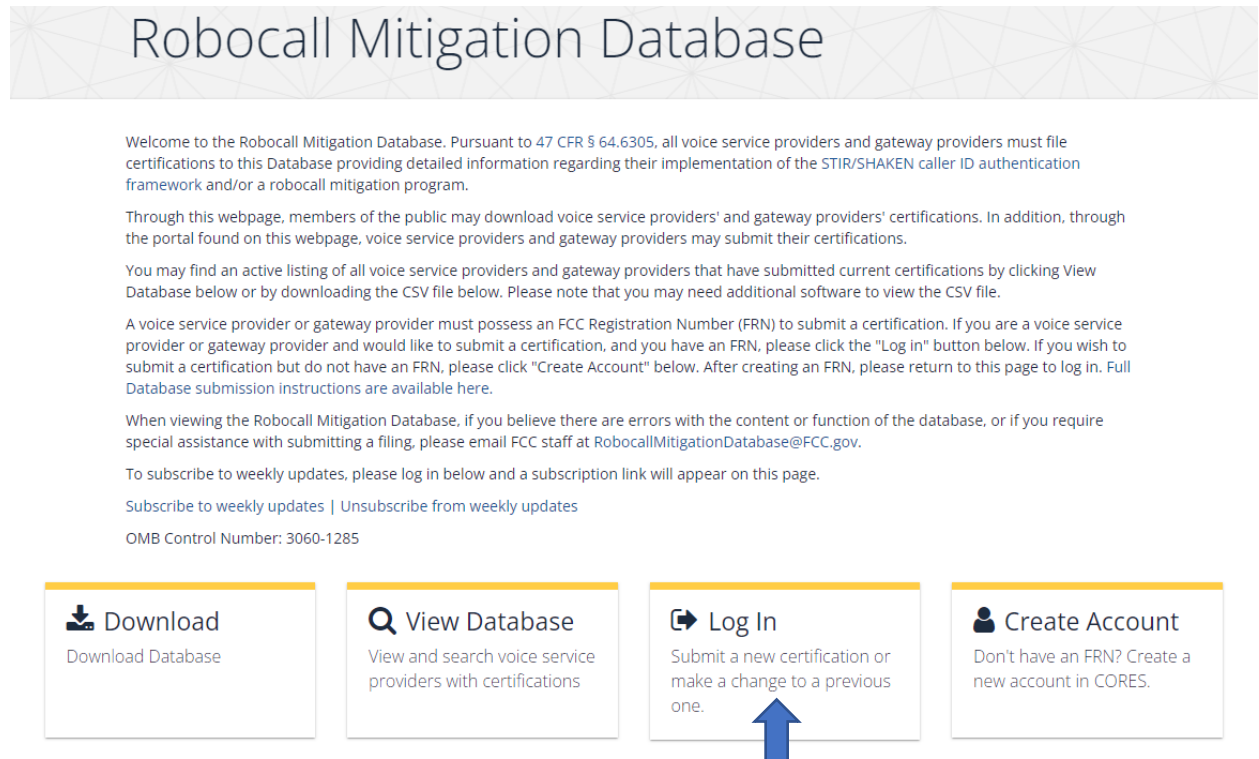


Figure 6 – Welcome Page, click “Log In” to log into the database.

- iii. Once you log in, you will arrive at the Robocall Mitigation Database Landing Page. Click the “Start a New Filing” button to begin the filing process.

See Figure 7 below.

When viewing the Robocall Mitigation Database, if you believe there are errors with the content or function of the database, or if you require special assistance with submitting a filing, please email FCC staff at RobocallMitigationDatabase@FCC.gov.

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OMB Control Number: 3060-1285



Figure 7 – Landing Page, click “Start a New Filing” to start a filing.

- iv. Once you click “Start a New Filing,” you will arrive at a new screen prompting you for your initial information (see Figure 8 below). Note that only FRNs that are associated with the user and currently not already selected in the “FCC Registration Number (FRN)” field for another filing will be available for selection in the FRN drop-down box located at the top of the form. If no FRNs are available to select in the “FCC Registration Number (FRN)” field, the form cannot be completed. A Voice Service Provider, Gateway Provider, or Intermediate Provider can also enter other FRNs associated with it or another related business entity into its filing by manually entering them into the “Other FRNs” section of a new filing.

See Figure 8 below.

New Filing

* FCC Registration Number (FRN)

Business Name

Business Address

- ☐ Voluntary Intermediate Provider Filing
- ☐ Gateway Provider Filing
- ☐ Combined Gateway and Voice Service Provider Filing

Please separate entered values with a semicolon

* Foreign Voice Service Provider

* Other FRNs (enter 'None' if you have none)

* Other DBA Name(s) (enter 'None' if you have none)

* Previous Business Names (enter 'None' if you have none)

Required information

FCC Registration Number (FRN)

Foreign Voice Service Provider

Other FRNs (enter 'None' if you have none)

Other DBA Name(s) (enter 'None' if you have none)

Previous Business Names (enter 'None' if you have none)

Robocall Mitigation Contact Name

Contact Title Contact Department

Contact Street Contact City

Contact Telephone Number

Contact Zip Code Contact Country

Contact Email

Voice Service Provider Certification (Choose one)

PDF

I declare (or certify, verify, or state) under penalty of perjury that the foregoing is true and correct. Executed on 11/28/2022.

Officer e-Signature

Figure 8 – New Filing Form, Provider Details

- v. Once an FRN has been selected, the “Business Name” and “Business Address” fields will auto populate with the business name and address associated with the selected FRN in CORES. Please note that the “Business Name” and “Business Address” fields are read only. If any changes need to be made to the “Business Name” or “Business Address” fields, you must make the edits directly in CORES.
- vi. A checkbox titled “Voluntary Intermediate Provider Filing” can also be selected at the top of the filing form by Intermediate Providers whose filings were not imported from the Intermediate Provider Registry and that wish to voluntarily file directly in the Robocall Mitigation Database. Once this box is checked, many of the fields on the new filing form will be made unavailable as they are irrelevant to Voluntary Intermediate Provider filers. The only remaining fields will be

those related to FRNs, business names, business address, and a declaration. These applicable fields are discussed in further detail throughout Section III. Once all of the relevant fields have been completed, the new filing form may be submitted. See the end of Section III for more information on the submission of a filing form.

- vii. A checkbox titled “Gateway Provider Filing” should be selected if the provider is filing as a Gateway Provider. This will cause the certification options relevant to Gateway Providers to be displayed on the submission form, as discussed in further detail below.
- viii. A checkbox titled “Combined Gateway and Voice Service Provider Filing” should be selected if the provider is filing as a Gateway Provider and a Voice Service Provider. This will cause two sets of certification options to be displayed on the submission form—those relevant to Gateway Providers and those relevant to Voice Service Providers, as discussed in further detail below.
- ix. Foreign Voice Service Providers, including Gateway Providers that are also Foreign Voice Service Providers, must select “Yes” from the drop-down list in the “Foreign Voice Service Provider” field and U.S. Providers must select “No.” Foreign Voice Service Providers will then need to select the Country associated with its “Business Address” from the drop-down list found in the “Country for Business Address” field. Domestic Providers will automatically have the “Country for Business Address” field populated with “United States of America.”
- x. The “Other FRNs,” “Other DBA Names,” and “Previous Business Names” fields require manual entry. When inputting multiple values into any of these fields, please separate the entered values with a semicolon. If you have none, please enter “None.”
- xi. Once you enter the initial business information, scroll to the “Contact Information” section, and input the information for your robocall mitigation point of contact. These fields will ask for information such as contact name, title, department, address, telephone number, and email. You can also copy the information found in the “Business Address” and “Country for Business Address” fields into the relevant contact address fields by clicking the “Contact Address Same as Business Address” box. The relevant contact address fields will then auto-populate with the information from the “Business Address” and “Country for Business Address” fields.

See Figure 9 below.

Contact Information

* Robocall Mitigation Contact Name

* Contact Title

* Contact Department

☐ Contact Address Same as Business Address

* Contact Street

Contact Street Continued

* Contact City

* Contact Zip Code

* Contact Telephone Number

* Contact Country

Contact State, Province, County, District, Region, etc.

Contact Phone Extension

* Contact Email

Figure 9 – New Filing Form, Contact Information Section

- xii. *Voice Service Providers* – Select one of the three Voice Service Provider certification options from the “Voice Service Provider Certification” section of the form. These options describe various levels of STIR/SHAKEN implementation and the steps a Voice Service Provider must take if it is performing robocall mitigation.

See Figure 10 below.

*Voice Service Provider Certification (Choose one)

- ☐ Option 1: Complete STIR/SHAKEN Implementation. The filer certifies that all voice traffic that originates on its network is authenticated with STIR/SHAKEN, consistent with 47 CFR § 64.6301(a).
- ☐ Option 2: Partial STIR/SHAKEN Implementation – Performing Robocall Mitigation. The filer certifies that it commits to respond to all traceback requests from the Commission, law enforcement, and the industry traceback consortium, and to cooperate with such entities in investigating and stopping any illegal robocallers that use its service to originate calls, and that some of the voice traffic that originates on its network is authenticated with STIR/SHAKEN, and the remainder of the voice traffic that originates on its network is subject to a robocall mitigation program. The filer also certifies that the attached searchable PDF details the specific reasonable steps it has taken to avoid originating illegal robocall traffic as part of its robocall mitigation program, and, if applicable, the type of extension or extensions it received under 47 CFR § 64.6304.
- ☐ Option 3: No STIR/SHAKEN Implementation – Performing Robocall Mitigation. The filer certifies that it commits to respond to all traceback requests from the Commission, law enforcement, and the industry traceback consortium, and to cooperate with such entities in investigating and stopping any illegal robocallers that use its service to originate calls, and that none of the voice traffic that originates on its network is authenticated with STIR/SHAKEN, and that all of the voice traffic that originates on its network is subject to a robocall mitigation program. The filer also certifies that the attached searchable PDF details the specific reasonable steps it has taken to avoid originating illegal robocall traffic as part of its robocall mitigation program, and, if applicable, the type of extension or extensions it received under 47 CFR § 64.6304.

Figure 10 – New Filing Form, Voice Service Provider Certification Section

Note that if you select “Option 2” or “Option 3,” a document must be uploaded to the form explaining the specific reasonable steps the Voice Service Provider has taken to avoid originating illegal robocall traffic as part of its robocall mitigation program, and, if applicable, the type of extension or extensions received under 47 CFR § 64.6304. Only one certification option can be selected.

- xiii. *Gateway Providers* – Select one of the three Gateway Provider certification options from the “Gateway Provider Certification” section of the form. These options describe various levels of STIR/SHAKEN implementation and the requirements for Gateway Providers to perform robocall mitigation.

See Figure 11 below.

* Gateway Provider Certification (Choose one)

- ☐ Option 1: Complete STIR/SHAKEN Implementation. The filer certifies that it has fully implemented the STIR/SHAKEN authentication framework across its entire network and all calls it carries or processes are compliant with § 64.6302(b). The filer also certifies that the attached searchable PDF details the specific reasonable steps it has taken to avoid carrying or processing illegal robocall traffic and includes a commitment to respond fully and within 24 hours to all traceback requests from the Commission, law enforcement, and the industry traceback consortium, and to cooperate with such entities in investigating and stopping any illegal robocallers that use its service to carry or process calls.
- ☐ Option 2: Partial STIR/SHAKEN Implementation – Performing Robocall Mitigation. The filer certifies that it has implemented the STIR/SHAKEN authentication framework on a portion of its network and calls it carries or processes on that portion of its network are compliant with § 64.6302(b), and the remainder of the voice traffic that it carries or processes on its network is subject to a robocall mitigation program. The filer also certifies that the attached searchable PDF details the specific reasonable steps it has taken to avoid carrying or processing illegal robocall traffic and includes a commitment to respond fully and within 24 hours to all traceback requests from the Commission, law enforcement, and the industry traceback consortium, and to cooperate with such entities in investigating and stopping any illegal robocallers that use its service to carry or process calls.
- ☐ Option 3: No STIR/SHAKEN Implementation – Performing Robocall Mitigation. The filer certifies that it has not implemented the STIR/SHAKEN authentication framework on any portion of its network for carrying or processing calls, and all voice traffic that it carries or processes on its network is subject to a robocall mitigation program. The filer also certifies that the attached searchable PDF details the specific reasonable steps it has taken to avoid carrying or processing illegal robocall traffic and includes a commitment to respond fully and within 24 hours to all traceback requests from the Commission, law enforcement, and the industry traceback consortium, and to cooperate with such entities in investigating and stopping any illegal robocallers that use its service to carry or process calls.

Figure 11 – New Filing Form, Gateway Provider Certification Section

Note that, for each certification option, a document must be uploaded to the form explaining the specific reasonable steps the Gateway Provider has taken to avoid carrying or processing illegal robocall traffic as part of its robocall mitigation program, including a commitment to respond fully and within 24 hours to all traceback requests from the Commission, law enforcement, and the industry traceback consortium, and to cooperate with such entities in investigating and stopping any illegal robocallers that use its service to carry or process calls.

- xiv. *Gateway Providers That Are Also Voice Service Providers* – Select one of the three Gateway Provider certification options from the “Gateway Provider Certification” section of the form AND one of the three Voice Service Provider certification options from the “Voice Service Provider Certification” section of the form. These options describe various levels of STIR/SHAKEN implementation and the applicable requirements for Gateway Providers and Voice Service Providers to perform robocall mitigation. Note that if you are revising a previously-filed Voice Service Provider filing, the certification option the provider previously selected when it certified as a Voice Service Provider will be pre-selected on the submission form, but may be modified. See Section III.b for more information on revising a filing.

See Figure 12 below.

* Gateway Provider Certification (Choose one)

- ☐ Option 1: Complete STIR/SHAKEN Implementation. The filer certifies that it has fully implemented the STIR/SHAKEN authentication framework across its entire network and all calls it carries or processes are compliant with § 64.6302(b). The filer also certifies that the attached searchable PDF details the specific reasonable steps it has taken to avoid carrying or processing illegal robocall traffic and includes a commitment to respond fully and within 24 hours to all traceback requests from the Commission, law enforcement, and the industry traceback consortium, and to cooperate with such entities in investigating and stopping any illegal robocallers that use its service to carry or process calls.
- ☐ Option 2: Partial STIR/SHAKEN Implementation – Performing Robocall Mitigation. The filer certifies that it has implemented the STIR/SHAKEN authentication framework on a portion of its network and calls it carries or processes on that portion of its network are compliant with § 64.6302(b), and the remainder of the voice traffic that it carries or processes on its network is subject to a robocall mitigation program. The filer also certifies that the attached searchable PDF details the specific reasonable steps it has taken to avoid carrying or processing illegal robocall traffic and includes a commitment to respond fully and within 24 hours to all traceback requests from the Commission, law enforcement, and the industry traceback consortium, and to cooperate with such entities in investigating and stopping any illegal robocallers that use its service to carry or process calls.
- ☐ Option 3: No STIR/SHAKEN Implementation – Performing Robocall Mitigation. The filer certifies that it has not implemented the STIR/SHAKEN authentication framework on any portion of its network for carrying or processing calls, and all voice traffic that it carries or processes on its network is subject to a robocall mitigation program. The filer also certifies that the attached searchable PDF details the specific reasonable steps it has taken to avoid carrying or processing illegal robocall traffic and includes a commitment to respond fully and within 24 hours to all traceback requests from the Commission, law enforcement, and the industry traceback consortium, and to cooperate with such entities in investigating and stopping any illegal robocallers that use its service to carry or process calls.
-

* Voice Service Provider Certification (Choose one)

- ☐ Option 1: Complete STIR/SHAKEN Implementation. The filer certifies that all voice traffic that originates on its network is authenticated with STIR/SHAKEN, consistent with 47 CFR § 64.6301(a).
- ☐ Option 2: Partial STIR/SHAKEN Implementation – Performing Robocall Mitigation. The filer certifies that it commits to respond to all traceback requests from the Commission, law enforcement, and the industry traceback consortium, and to cooperate with such entities in investigating and stopping any illegal robocallers that use its service to originate calls, and that some of the voice traffic that originates on its network is authenticated with STIR/SHAKEN, and the remainder of the voice traffic that originates on its network is subject to a robocall mitigation program. The filer also certifies that the attached searchable PDF details the specific reasonable steps it has taken to avoid originating illegal robocall traffic as part of its robocall mitigation program, and, if applicable, the type of extension or extensions it received under 47 CFR § 64.6304.
- ☐ Option 3: No STIR/SHAKEN Implementation – Performing Robocall Mitigation. The filer certifies that it commits to respond to all traceback requests from the Commission, law enforcement, and the industry traceback consortium, and to cooperate with such entities in investigating and stopping any illegal robocallers that use its service to originate calls, and that none of the voice traffic that originates on its network is authenticated with STIR/SHAKEN, and that all of the voice traffic that originates on its network is subject to a robocall mitigation program. The filer also certifies that the attached searchable PDF details the specific reasonable steps it has taken to avoid originating illegal robocall traffic as part of its robocall mitigation program, and, if applicable, the type of extension or extensions it received under 47 CFR § 64.6304.

Figure 12 – New Filing Form, Combined Gateway and Voice Service Provider Certification Section

Note that, for all combined certification options, a document must be uploaded to the form explaining the specific reasonable steps the Combined Gateway and Voice Service Provider has

taken to avoid originating, carrying, or processing illegal robocall traffic as part of its robocall mitigation program, including a commitment to respond fully and within 24 hours to all traceback requests from the Commission, law enforcement, and the industry traceback consortium, and to cooperate with such entities in investigating and stopping any illegal robocallers that use its service to carry or process calls. Only one document must be uploaded, and should explain the mitigation steps the provider undertakes as a Gateway Provider and the mitigation steps it undertakes as a Voice Service Provider, to the extent those mitigation steps are different for each role.

- xv. If you would like certification contents to be kept confidential, and you have filed such a request in WC Docket No. 17-97 of the Electronic Comment Filing System (ECFS), you can check the box stating that you request that some or all of the certification's contents be kept confidential. Once checked, you can then upload both confidential (i.e., unredacted) and non-confidential (i.e., redacted) PDFs.

See Figure 13 below.

Upload

☒ The filer requests that some or all of the certification's contents be kept confidential and has filed such a request in the Electronic Comment Filing System (ECFS)



Non-Confidential PDF (redacted)

* Confidential PDF (unredacted)

⬆ Required - Upload

⬆ Required - Upload

Figure 13 – New Filing Form, Upload PDF and Confidentiality Section

- xvi. To submit a filing, the declaration statement must be checked and the "Officer e-Signature" box must be signed.

See Figure 14 below.

Declaration

☒ I declare (or certify, verify, or state) under penalty of perjury that the foregoing is true and correct. Executed on 3/26/2021.

* Officer e-Signature

Jane Smith

Figure 14 – New Filing Form, Declaration Section

- xvii. Once all required fields have been completed, click the “Submit” button to submit your filing.

See Figure 15 below.

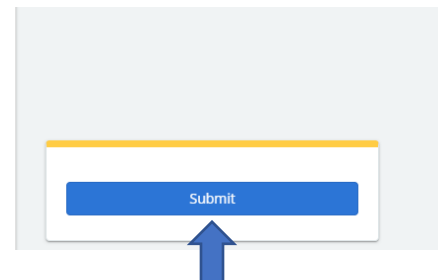
Declaration

☒ I declare (or certify, verify, or state) under penalty of perjury under the laws of the United States of America that the foregoing is true and correct. Executed on 3/19/2021.

* Officer e-Signature

Jennifer James

Figure 15 – New Filing, click “Submit” to submit your filing



- xviii. Once you click “Submit,” you will be directed to the Confirmation Page and will be able to view the below confirmation message.

See Figure 16 below.

[Home](#) > [RMD Confirmation Page](#)

Thank you. Your filing has been submitted.

[Return Home](#) 

Figure 16 – Confirmation Page and Message

- xix. Click the “Return Home” button to go back to the Landing Page. Once you are back on the Landing Page, you can view, revise, or delete your submitted filing.

See Figure 17 below.

My Filings				
Number	FCC Registration Number (FRN)	Business Name ^	Business Address	Robocall Mitigation Contact Name
	0003770732	Gulf Coast Broadcasting Co. Inc.	26946 Martinique Drive PO Box 679 Orange...	ff
Rows 1 - 1 of 1				

Figure 17 – Submitted Filings on Landing Page

- xx. To view the details of a previously submitted filing, click a filing listed on the Landing Page to open the form. This will display a read only view of the information that was submitted with options to delete or revise the filing in the top right corner of the submitted form. The options to revise or delete a filing are addressed in Sections III.b. and III.c. of this document.

See Figure 18 below.

Delete Revise

Castleberry Telephone Company Inc

Robocall Mitigation Database

Provider Details

*FCC Registration Number (FRN)

0004317368

*Business Name

Castleberry Telephone Company Inc

Business Address

125 Cleveland Avenue
PO Box 37
Castleberry AL 36432

*Foreign Voice Service Provider

No

*Country

United States of America

Figure 18 – Landing Page, click a filing to display a detailed view of what was submitted

b. Revising a Filing

- i. To revise a submitted filing, go to <https://fccprod.servicenowservices.com/rmd>, and click on the “Log In” button toward the bottom of the page.

See Figure 19 below.

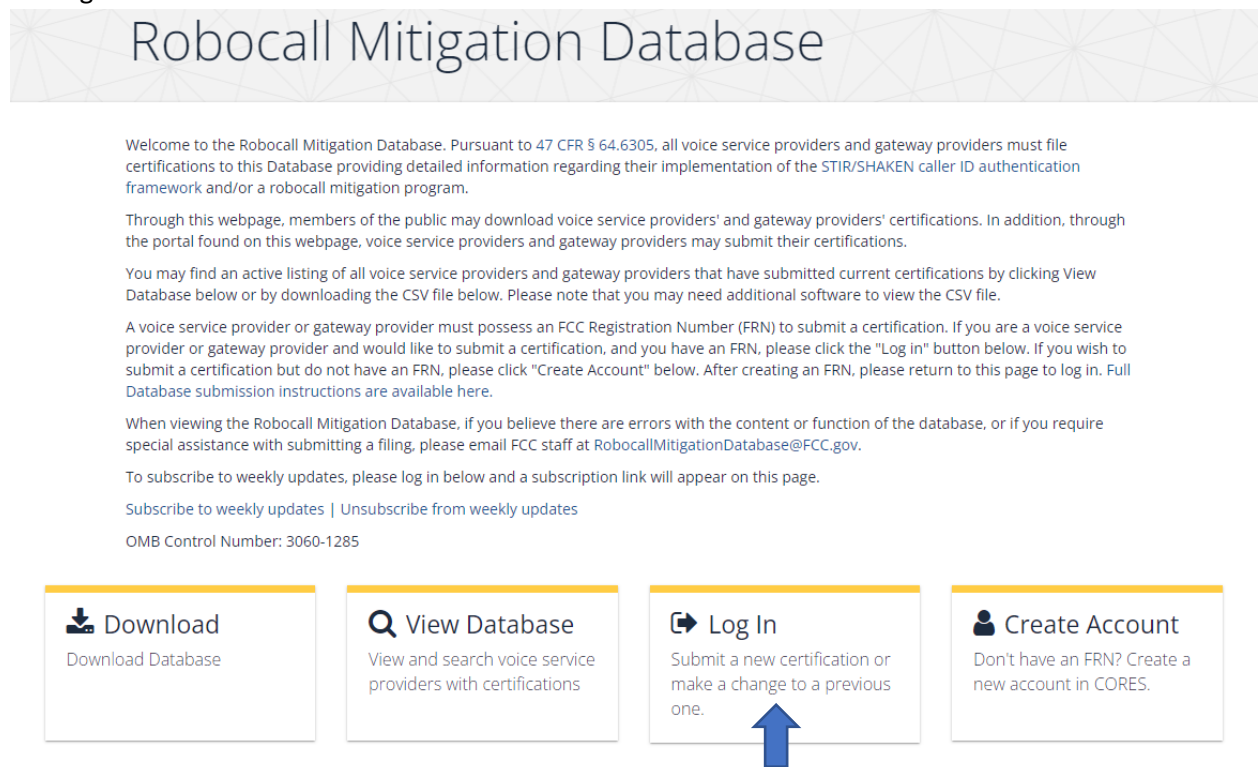
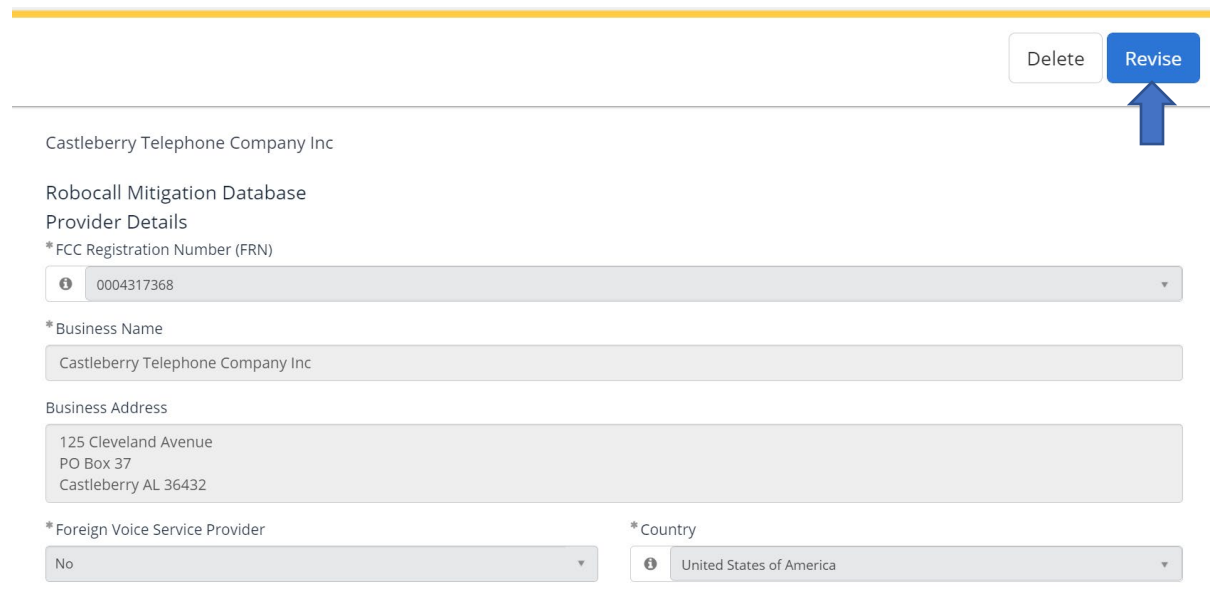


Figure 19 – Welcome page, click “Log In” to log into the database

- ii. Once you are logged into your account, click on the filing you want to revise and then click the “Revise” button at the top right of the form.

See Figure 20 below.



Castleberry Telephone Company Inc

Robocall Mitigation Database
Provider Details

*FCC Registration Number (FRN)
0004317368

*Business Name
Castleberry Telephone Company Inc

Business Address
125 Cleveland Avenue
PO Box 37
Castleberry AL 36432

*Foreign Voice Service Provider
No

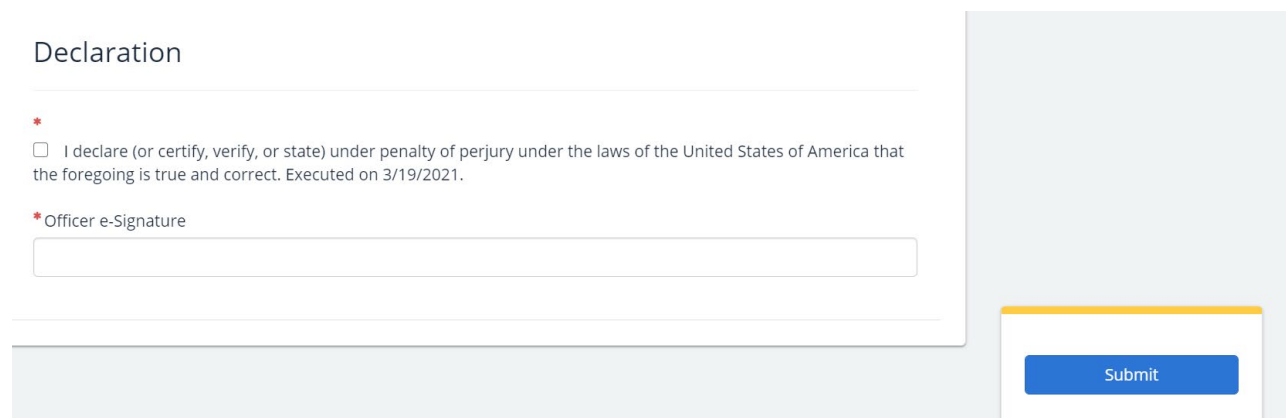
*Country
United States of America

Delete Revise

Figure 20 – Submitted Filing, click the “Revise” button to revise a filing

- iii. Once you click the “Revise” button, you can make changes to the editable fields on the form.
- iv. Note that you will not be able to edit the FRN, Business Name, or Business Address. If any changes need to be made to the “Business Name” or “Business Address” fields in the filing, please make those edits directly in CORES. In order for the changes made in CORES to update in the Robocall Mitigation Database, you must log out of the database and then log back into it, select a submitted filing from the Landing Page, click “Revise” and the changes will be reflected.
- v. Once all revisions have been made, you will need to re-certify the filing. This means the “Declaration” section must be completed again in order to submit a revised filing.

See Figure 21 below.



Declaration

☐ I declare (or certify, verify, or state) under penalty of perjury under the laws of the United States of America that the foregoing is true and correct. Executed on 3/19/2021.

*Officer e-Signature

Submit

Figure 21 – Declaration to be completed before submitting a revised filing

- vi. Once you click “Submit,” you will be directed to the Confirmation Page and will be able to view the confirmation message.

See Figure 22 below.

Home > RMD Confirmation Page

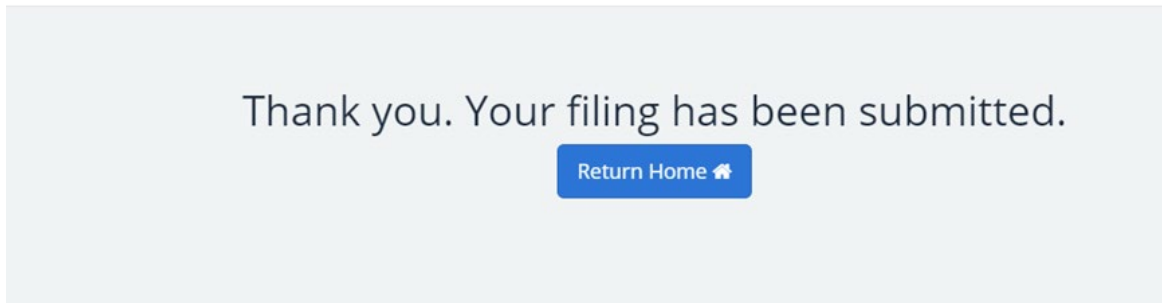


Figure 22 – Confirmation Page and Message

- vii. Click the “Return Home” button to go back to the Landing Page. Once you are back on the Landing Page, you can view, revise, or delete your submitted filings.

c. Deleting a Filing

- i. To delete a submitted filing, go to: <https://fccprod.servicenowservices.com/rmd>, and click on the “Log In” button toward the bottom of the page.

See Figure 23 below.

Robocall Mitigation Database

Welcome to the Robocall Mitigation Database. Pursuant to 47 CFR § 64.6305, all voice service providers and gateway providers must file certifications to this Database providing detailed information regarding their implementation of the STIR/SHAKEN caller ID authentication framework and/or a robocall mitigation program.

Through this webpage, members of the public may download voice service providers' and gateway providers' certifications. In addition, through the portal found on this webpage, voice service providers and gateway providers may submit their certifications.

You may find an active listing of all voice service providers and gateway providers that have submitted current certifications by clicking View Database below or by downloading the CSV file below. Please note that you may need additional software to view the CSV file.

A voice service provider or gateway provider must possess an FCC Registration Number (FRN) to submit a certification. If you are a voice service provider or gateway provider and would like to submit a certification, and you have an FRN, please click the "Log in" button below. If you wish to submit a certification but do not have an FRN, please click "Create Account" below. After creating an FRN, please return to this page to log in. Full Database submission instructions are available [here](#).

When viewing the Robocall Mitigation Database, if you believe there are errors with the content or function of the database, or if you require special assistance with submitting a filing, please email FCC staff at RobocallMitigationDatabase@FCC.gov.

To subscribe to weekly updates, please log in below and a subscription link will appear on this page.

[Subscribe to weekly updates](#) | [Unsubscribe from weekly updates](#)

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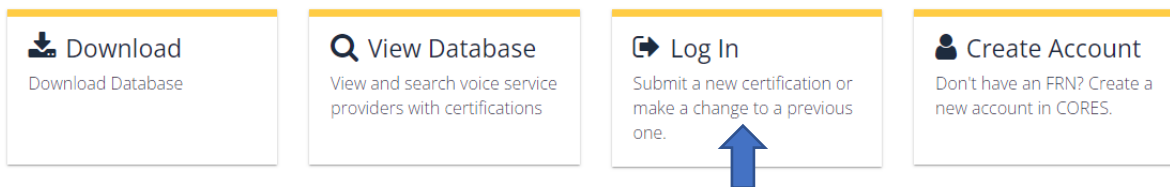


Figure 23 – Welcome page, click “Log In” to log into the database

- ii. Once you are logged into your account, click on the file you want to delete and then click the “Delete” button at the top right of the form.

See Figure 24 below.

The image shows a web form titled 'Robocall Mitigation Database Provider Details' for 'Castleberry Telephone Company Inc'.
 At the top right, there are two buttons: 'Delete' (white with a blue border) and 'Revise' (solid blue). A blue arrow points to the 'Delete' button.
 The form fields include:
 - '* FCC Registration Number (FRN)': A dropdown menu showing '0004317368'.
 - '* Business Name': A text field containing 'Castleberry Telephone Company Inc'.
 - 'Business Address': A text field containing '125 Cleveland Avenue, PO Box 37, Castleberry AL 36432'.
 - '* Foreign Voice Service Provider': A dropdown menu showing 'No'.
 - '* Country': A dropdown menu showing 'United States of America'.

Figure 24 – Submitted Filing, click “Delete” to delete a filing

- iii. Once you click the “Delete” button, a pop-up window will appear giving you the option to cancel or confirm the deletion.

See Figure 25 below.

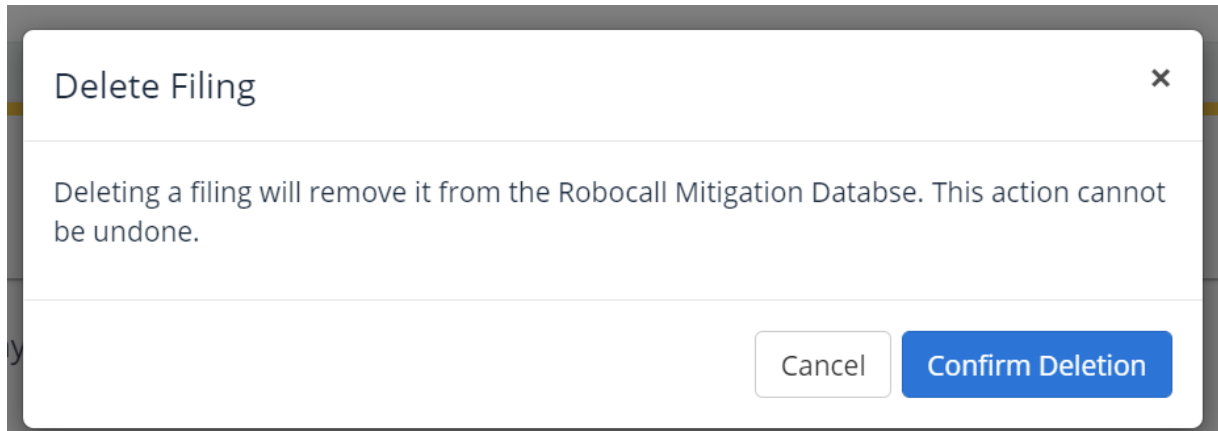


Figure 25 – Deletion Pop-Up Window, click “Confirm Deletion” to delete a filing

- iv. Once you click “Confirm Deletion,” the filing will be removed from the Robocall Mitigation Database and you will be directed back to the Landing Page. If you click “Cancel,” the pop-up window will disappear, the filing will not be removed from the Robocall Mitigation Database, and you will be placed back in the filing you were reviewing.