

Robocall Mitigation Program Description

1. Company Information

Company Name: Easytel Communications Pvt Ltd
Address: Nizampet, Kukatpally, Hyderabad, Telangana, India
Contact Person: Vinod Kumar
Designation: Manager IT
Phone: +91 90007 66800

2. Type of Service

Voice Service Provider (VoIP services for corporate clients)

3. STIR/SHAKEN Implementation Status

Status: Not Implemented

Reason: Infrastructure upgrade and interoperability assessment in progress.

4. Robocall Mitigation Plan

a. Traffic Monitoring & Review

We monitor call behavior patterns and usage patterns of our customers to ensure that traffic remains within normal professional and corporate usage. Suspicious or unusually high volume call activity is reviewed manually. High-risk destinations and invalid caller IDs are blocked.

b. Customer Vetting (KYC)

We only provide VoIP services to verified corporate entities including Staffing firms, IT recruiters, Healthcare companies, and US Taxation companies. Before signing up, we collect government-issued ID and address proof from the client and conduct a physical verification visit to their business location.

c. Measures to Prevent Illegal Robocalling

- No anonymous clients allowed.
- Only corporate fixed-line services are provided.
- Manual and automated monitoring of calling patterns.
- Outbound usage limits to prevent bulk robocalling.

d. Response to Traceback and Law Enforcement

We fully cooperate with all traceback requests and respond within 24 hours. Any client found violating usage policy will be suspended immediately.

5. Certification

I certify that Easytel Communications Pvt Ltd follows all FCC Robocall Mitigation requirements and maintains active monitoring and customer vetting procedures.

Signed:

Vinod Kumar
Manager IT