

## About us :

Complex telecommunications and IT services company CSC TELECOM LITHUANIA belongs to the "Top Connect OU" (Estonia) group of companies, operating in the Baltic States since 2000.

We have been operating in Lithuania since 2005. and we occupy leading positions in the market of fixed communication and complex telecommunication services.

We are trusted by over 3,500 clients for whom we provide internet, mobile communication, telephony, IT maintenance, equipment rental, cloud computing, call center, marketing solutions and services in Lithuania.

To ensure reliable, high-quality services and an individual approach to customer needs 24/7. And that's not our promise to our customers—it's our promise to ourselves. Because neither today nor tomorrow can our customers remain without communication or information technology.

## Robocall Mitigation Plan :

Robocall Mitigation Plan:

1.We provide services exclusively to our end clients. We do not deal with International Transit.

2.

We are committed to responding to all requests from the Commission, law enforcement agencies, telecom operators, to investigate and suppress any illegal robocalls if our network is used to make illegal calls.

3.

We monitor all voice traffic originating from our network from our end Clients. "A" numbers cannot be modified since any substitution is blocked by our network.

4.

We plan to eventually purchase software to monitor outgoing voice traffic in real time to prevent illegal robocalls.

5.

If we determine that a caller has attempted to make illegal robocalls, we will either warn them to stop or block such Customer, as appropriate.