



Sainte-Adèle, october 31, 2023,

Object : Robocall Mitigation policy

Kioza Concept Design Inc.
3710 de l'Aubergiste, Sainte-Adèle
Québec, J8B 3G6, Canada

1. Overview

Kioza Concept Design Inc. Is a provider of applications and websites for diverse customers. We don't use voice robocalls, only an ancillary products of VoIP : SMS

We send SMS to our customer for reminders hooked into specific application programs of ours. Each receiving phone owner has therefore registered to receive such SMS messages. So we don't do robocall per se.

We utilizes a third party provider for the VoIP services, but only to send SMS. As such, Kioza Concept Design Inc. is not a "voice services provider" subject to the STIR/SHAKEN framework under 47 C.F.R. § 64.6300(n)(1). We submits this mitigation policy in the interest of transparency.

2. Reasonable Steps to Avoid Originating Illegal Robocall Traffic

Kioza Concept Design Inc. utilizes the mitigation procedure of "registered customers". Kioza Concept Design Inc. Is a small provider of applications and websites deployments. We don't use voice service at all, neither do we do texting campaigns. SMS are use for fonctionnal purposes in the context of these applications for warnings, system messages, reminders of appointments and such uses. Therefor, each receiving phone owner has registered himself to receive such SMS messages.

Any mitigation request or problems can be referred to tech@kioza.net which will promptly address matters.

3. Commitment to Respond Fully and in a Timely Manner to all Traceback Requests and to Cooperate With Investigating and Stopping Illegal Robocallers

Kioza Concept Design Inc. In the event that we would receive a traceback request would respond in a timely matter and investigate the problem and suspend service until the source is discovered. Kioza Concept Design Inc. will cooperate with any request from the FCC, law enforcement, and the industry traceback consortium to investigate and stop any illegal robocallers that would have breach our systems and use its service to originate calls.