

Robocall Mitigation Certification

At Mertech Data Systems, Inc., we serve a select number of enterprise customers within a controlled and meticulously monitored environment. This enables us to implement robust and effective robocall mitigation practices.

Certification Statement

Mertech Data Systems, Inc. certifies that it has established a comprehensive robocall mitigation program in full compliance with applicable regulations. Our measures ensure the highest standards of service integrity and protection against illegal robocalls.

Our Robocall Mitigation Practices

Controlled Caller ID Usage

- All calls are made using phone numbers provided and approved by us as caller IDs, eliminating the possibility of caller ID spoofing.
- We do not serve customers using autodialers.

Robocall Blocking and Filtering

- Continuous monitoring of traffic patterns to prevent service abuse.
- Advanced systems analyze traffic, detect suspicious activity, and investigate irregular call volumes and frequencies.

Cooperation with Regulatory Requests

- Responding within 24 hours to traceback requests from regulators, law enforcement, and industry bodies.
- Providing data and technical support to identify and halt illegal robocall activity.

Continuous Improvement and Collaboration

- Regular updates to our mitigation efforts to align with industry best practices.
- Collaboration with stakeholders to enhance anti-robocall initiatives

These practices reflect our unwavering commitment to providing secure and compliant communication services.

Date: December 27, 2024

Company Name: Mertech Data Systems, Inc.

Mertech Data Systems, 18503 Pines Blvd STE 312 Pembroke Pines FL 33029