



Space 1999 Telecom SLU (WSN)

Robocall Mitigation Plan (RMP)

Know Your Customer

Space 1999 Telecom SLU, WSN from now on, follows the best practices for vetting caller identity described by the NANC Call Authentication Trust Anchor Working Group.
(<https://docs.fcc.gov/public/attachments/DOC367133A1.pdf>)

Traceback

WSN responds to all traceback requests from the Commission, law enforcement, and the registered traceback consortium, as well as cooperates with such entities in investigating and stopping any illegal Robocallers that use WSN's Voice service to originate calls.

Robocall Mitigation Program

WSN uses software provided by Kolmisoft to monitor its outbound voice traffic in real-time to detect and alert WSN Support teams to the origination of illegal Robocalls. The software provides detailed reporting, identifying suspected illegal Robocalls, and alerts if WSN's network(s) originates any calls in which the calling number is invalid or unallocated.

WSN has implemented internal processes to immediately investigate, within reasonable timeframes, any identified calls to determine if the caller was attempting to originate unlawful/illegal Robocalls that would fall within FCC guidelines.

WSN determines that the caller was attempting to originate unlawful/illegal Robocalls, WSN will take action by means of written/electronic/verbal warning to stop the offending practice and/or, under FCC guidelines for Robocall Mitigation under the TRACED Act, may terminate the service as deemed appropriate